

MONTHLY OPERATIONS REPORT SEPT 2024

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	SEP (FY25)	SEP (FY24)	% Change	Current	FY24	% Change
Total FR Bus Passenger Trips	41,605	41,947	-0.82%	123,143	131,709	-6.50%
Total Trolley Passenger Trips	1,570	1,824	-13.93%	5,935	5,936	-0.02%
Total UNCW Passenger Trips	20,085	20,719	-3.06%	29,093	27,415	6.12%
RideMICRO Zones 3 and 4	1,083	1,242	-12.80%	3,510	3,805	-7.75%
Total FR and 3,4 Passenger Trips	64,343	65,732	-2.11%	161,681	168,865	-4.25%
Average Weekday Passenger Trips	2,776	2,828	-1.82%			
Average Saturday Passenger Trips	1,054	1,067	-1.24%			
Average Sunday Passenger Trips	705	651	8.38%			
RideMICRO						
Total Passengers	1,453	1,687	-13.87%	4,818	5,067	-4.91%
Pax Trips/Revenue Hour	2.71	2.88	-5.90%	2.75	2.83	-2.83%
Ridership Statistics	SEP (FY25)	SEP (FY24)	% Change	Current	FY24	% Change
Total Passenger Trips	64,713	66,177	-2.21%	162,989	170,127	-4.20%
Operating Statistics - Fixed Route						
Miles Between Road Calls	23,831	10,474	127.53%			
Operator Overtime	16.24%	14.43%	12.54%			
Revenue Service Delivered	93.86%	92.21%	1.79%	96.98%	96.97%	0.01%
Passenger Trips per Revenue Hour	8.93	9.30	-3.98%	8.43	8.79	-4.10%
Farebox Revenue and Pass Sales	\$49,677	\$51,307	-3.18%	\$147,730	\$145,591	1.47%
Average Fare per Bus Passenger	\$0.87	\$0.85	1.87%	\$0.87	\$0.95	-7.58%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.22	\$1.37	-10.95%	\$1.40	\$1.32	6.06%
PM Compliance	94.52%	98.46%	-4.00%	95.53%	98.43%	-2.95%
Percentage of Vehicles Shopped	13.40%	14.40%	-6.94%			
Maintenance Overtime	5.48%	5.89%	-6.96%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	SEP (FY25)	SEP (FY24)	% Change	Current	FY24	% Change
Total ADA Passenger Trips	1,932	2,341	-21.17%	5,955	6,519	-8.65%
Total Non ADA Passenger Trips	1,850	2,132	-15.24%	5,697	7,012	-18.75%
Total Paratransit Passenger Trips	3,782	4,473	-15.45%	11,652	13,531	-13.89%
Average Weekday Passenger Trips	179	213	-15.97%			
Average Saturday Passenger Trips	29	35	-18.08%			
Average Sunday Passenger Trips	16	8	111.61%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	20,308	353,990	-94.26%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Passenger Trips/Revenue Hour	3.60	3.09	16.54%	3.84	3.12	23.20%
ADA On Time Performance	99.5%	99.4%	0.05%	99.45%	99.40%	0.05%
Operator Overtime	0.72%	0.23%	210.17%			