

MONTHLY OPERATIONS REPORT OCT 2024

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	OCT (FY25)	OCT (FY24)	% Change	Current	FY24	% Change
Total FR Bus Passenger Trips	46,626	45,004	3.60%	168,009	176,713	-4.93%
Total Trolley Passenger Trips	1,760	1,461	20.47%	7,695	7,397	4.03%
Total UNCW Passenger Trips	21,513	18,805	14.40%	50,606	46,220	9.49%
RideMICRO Zones 3 and 4	1,257	1,213	3.63%	4,767	5,018	-5.00%
Total FR and 3,4 Passenger Trips	71,156	66,483	7.03%	231,077	235,348	-1.81%
Average Weekday Passenger Trips	2,681	2,643	1.46%			
Average Saturday Passenger Trips	1,017	1,016	0.15%			
Average Sunday Passenger Trips	602	615	-2.05%			
RideMICRO						
Total Passengers	1,795	1,648	8.92%	6,613	6,715	-1.52%
Pax Trips/Revenue Hour	2.72	2.85	-4.56%	2.74	2.83	-3.18%
Ridership Statistics	OCT (FY25)	OCT (FY24)	% Change	Current	FY24	% Change
Total Passenger Trips	71,694	66,918	7.14%	232,923	237,045	-1.74%
Operating Statistics - Fixed Route						
Miles Between Road Calls	42,089	13,868	203.49%			
Operator Overtime	15.25%	16.29%	-6.38%			
Revenue Service Delivered	97.06%	93.85%	3.42%	97.00%	96.19%	0.84%
Passenger Trips per Revenue Hour	8.40	8.97	-6.35%	8.43	8.84	-4.64%
Farebox Revenue and Pass Sales	\$121,462	\$52,596	130.94%	\$266,038	\$198,195	34.23%
Average Fare per Bus Passenger	\$0.40	\$0.88	-54.91%	\$0.66	\$0.93	-28.90%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.94	\$1.09	-13.76%	\$1.29	\$1.26	2.38%
PM Compliance	100.00%	88.33%	13.21%	96.65%	95.90%	0.78%
Percentage of Vehicles Shopped	9.80%	11.00%	-10.91%			
Maintenance Overtime	7.08%	8.35%	-15.21%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	OCT (FY25)	OCT (FY24)	% Change	Current	FY24	% Change
Total ADA Passenger Trips	2,320	2,781	-16.58%	8,275	9,300	-11.02%
Total Non ADA Passenger Trips	2,024	2,572	-21.31%	7,727	9,591	-19.43%
Total Paratransit Passenger Trips				16,002	18,891	-15.29%
Average Weekday Passenger Trips	181	236	-23.12%			
Average Saturday Passenger Trips	26	24	9.38%			
Average Sunday Passenger Trips	17	10	65.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	40,657	381,136	-89.33%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	0.00%
Passenger Trips/Revenue Hour	3.58	3.02	18.54%	3.79	3.09	22.65%
ADA On Time Performance	97.8%	98.7%	-0.96%	97.80%	99.20%	-1.41%
Operator Overtime	0.34%	0.28%	19.64%			

The amount for passes is larger than normal because we received \$52,250.28 from Community Care of the Lower Cape Fear. Without that, it was \$69,212 and \$0.70 average fare per passenger