

MONTHLY OPERATIONS REPORT AUG 2024

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	AUG (FY25)	AUG (FY24)	% Change	Current	FY24	% Change
Total FR Bus Passenger Trips	40,692	46,358	-12.22%	81,538	89,726	-9.13%
Total Trolley Passenger Trips	2,431	2,212	9.90%	4,365	4,112	6.15%
Total UNCW Passenger Trips	9,008	6,696	-	9,008	6,696	34.53%
RideMICRO Zones 3 and 4	1,211	1,313	-7.77%	2,427	2,563	-5.31%
Total FR and 3,4 Passenger Trips	53,342	56,579	-5.72%	97,338	103,097	-5.59%
Average Weekday Passenger Trips	2,057	2,110	-2.49%			
Average Saturday Passenger Trips	1,116	1,094	2.03%			
Average Sunday Passenger Trips	627	593	5.78%			
RideMICRO						
Total Passengers	1,619	1,720	-5.87%	3,365	3,380	-0.44%
Pax Trips/Revenue Hour	2.71	2.73	-0.73%	2.77	2.80	-1.07%
Ridership Statistics	AUG (FY25)	AUG (FY24)	% Change	Current	FY24	% Change
Total Passenger Trips	53,750	56,986	-5.68%	98,276	103,914	-5.43%
Operating Statistics - Fixed Route						
Miles Between Road Calls	21,970	21,247	3.41%			
Operator Overtime	8.08%	3.26%	147.85%			
Revenue Service Delivered	97.83%	98.86%	-1.04%	98.55%	99.35%	-0.81%
Passenger Trips per Revenue Hour	8.22	8.86	-7.21%	8.19	8.68	-5.65%
Farebox Revenue and Pass Sales	\$47,861	\$50,147	-4.56%	\$94,308	\$99,404	-5.13%
Average Fare per Bus Passenger	\$0.90	\$0.97	-6.97%	\$0.91	\$0.94	-3.51%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.42	\$1.19	19.33%	\$1.35	\$1.30	3.85%
PM Compliance	96.83%	98.41%	-1.61%	96.04%	98.41%	-2.41%
Percentage of Vehicles Shopped	16.30%	16.20%	0.62%			
Maintenance Overtime	5.33%	7.01%	-23.97%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	AUG (FY25)	AUG (FY24)	% Change	Current	FY24	% Change
Total ADA Passenger Trips	2,064	2,322	-11.11%	4,023	4,178	-3.71%
Total Non ADA Passenger Trips	1,900	2,576	-26.24%	3,804	4,887	-22.16%
Total Paratransit Passenger Trips	3,964	4,898	-19.07%	7,827	9,065	-13.66%
Average Weekday Passenger Trips	169	206	-18.09%			
Average Saturday Passenger Trips	36	28	29.29%			
Average Sunday Passenger Trips	17	11	55.81%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	29,438	331,201	-91.11%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	3.92	3.10	26.47%	3.96	3.13	26.37%
ADA On Time Performance	99.3%	99.70%	-0.40%	99.5%	99.40%	0.05%
Operator Overtime	0.23%	0.42%	-45.08%			

Tropical Storm Debby damaged GFI equipment. Ridership based on a factor applied toward APCs.