

MONTHLY OPERATIONS REPORT JUNE 2024

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	JUN (FY24)	JUN (FY23)	% Change	Current	FY23	% Change
Total FR Bus Passenger Trips	41,873	44,600	-6.11%	522,467	521,702	0.15%
Total Trolley Passenger Trips	1,503	1,797	-16.36%	17,782	15,932	11.61%
Total UNCW Passenger Trips	-	-	-	121,019	130,671	-7.39%
RideMICRO Zones 3 and 4	1,161	1,262	-8.00%	13,505	12,932	4.43%
Total FR and 3,4 Passenger Trips	44,537	47,659	-6.55%	674,773	681,237	-0.95%
Average Weekday Passenger Trips	1,769	1,758	0.60%			
Average Saturday Passenger Trips	1,015	889	14.17%			
Average Sunday Passenger Trips	514	654	-21.35%			
RideMICRO						
Total Passengers	1,730	1,628	6.27%	19,140	17,616	8.65%
Pax Trips/Revenue Hour	2.80	2.78	0.86%	2.70	2.73	-1.10%
Ridership Statistics	JUN (FY24)	JUN (FY23)	% Change	Current	FY23	% Change
Total Passenger Trips	45,106	48,025	-6.08%	680,408	685,921	-0.80%
Operating Statistics - Fixed Route						
Miles Between Road Calls	19,703	36,495	-46.01%			
Operator Overtime	12.09%	9.69%	24.77%			
Revenue Service Delivered	98.26%	99.86%	-1.60%	95.37%	98.04%	-2.72%
Passenger Trips per Revenue Hour	8.27	8.35	-0.96%	8.78	8.77	0.16%
Farebox Revenue and Pass Sales	\$61,195	\$50,654	20.81%	\$583,835	\$527,552	10.67%
Average Fare per Bus Passenger	\$0.71	\$0.92	-22.61%	\$0.93	\$1.02	-9.20%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.17	\$1.16	0.44%	\$1.10	\$1.22	-9.84%
PM Compliance	100.00%	96.61%	3.51%	97.52%	99.25%	-1.74%
Percentage of Vehicles Shopped	15.30%	8.60%	77.91%			
Maintenance Overtime	6.85%	5.52%	24.09%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	JUN (FY24)	JUN (FY23)	% Change	Current	FY23	% Change
Total ADA Passenger Trips	1,932	1,983	-2.57%	28,016	26,457	5.89%
Total Non ADA Passenger Trips	2,235	2,708	-17.47%	27,891	26,910	3.65%
Total Paratransit Passenger Trips	4,167	4,691	-11.17%	55,907	53,367	4.76%
Average Weekday Passenger Trips	198	206	-3.97%			
Average Saturday Passenger Trips	27	29	-4.56%			
Average Sunday Passenger Trips	14	10	38.54%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	37,631	284,343	-86.77%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	3.12	3.16	-1.23%	3.04	3.01	0.96%
ADA On Time Performance	99.0%	99.05%	-0.05%	99.0%	99.2%	-0.20%
Operator Overtime	0.81%	0.41%	97.60%			