

MONTHLY OPERATIONS REPORT JULY 2024

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	JULY (FY25)	JULY (FY24)	% Change	Current	FY24	% Change
Total FR Bus Passenger Trips	40,846	43,404	-5.89%	40,846	43,404	-5.89%
Total Trolley Passenger Trips	1,934	1,900	1.79%	1,934	1,900	1.79%
Total UNCW Passenger Trips	-	-	-	-	-	-
RideMICRO Zones 3 and 4	1,216	1,250	-2.72%	1,216	1,250	-2.72%
Total FR and 3,4 Passenger Trips	43,996	46,554	-5.49%	43,996	46,554	-5.49%
Average Weekday Passenger Trips	1,613	1,853	-12.95%			
Average Saturday Passenger Trips	940	1,059	-11.23%			
Average Sunday Passenger Trips	589	592	-0.48%			
RideMICRO						
Total Passengers	1,746	1,660	5.18%	1,746	1,660	5.18%
Pax Trips/Revenue Hour	2.83	2.78	1.80%	2.83	2.78	1.80%
Ridership Statistics	JULY (FY25)	JULY (FY24)	% Change	Current	FY24	% Change
Total Passenger Trips	44,526	46,964	-5.19%	44,526	46,964	-5.19%
Operating Statistics - Fixed Route						
Miles Between Road Calls	26,697	20,474	30.39%			
Operator Overtime	11.02%	11.00%	0.18%			
Revenue Service Delivered	99.26%	99.84%	-0.58%	99.26%	99.84%	-0.58%
Passenger Trips per Revenue Hour	8.25	8.50	-2.94%	8.25	8.50	-2.94%
Farebox Revenue and Pass Sales	\$50,192	\$49,257	1.90%	\$50,192	\$49,257	1.90%
Average Fare per Bus Passenger	\$0.85	\$0.92	-7.33%	\$0.85	\$0.92	-7.33%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.57	\$1.41	11.35%	\$1.57	\$1.41	11.35%
PM Compliance	95.24%	98.41%	-3.22%	95.24%	98.41%	-3.22%
Percentage of Vehicles Shopped	14.10%	15.00%	-6.00%			
Maintenance Overtime	8.67%	6.82%	27.13%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	JULY (FY25)	JULY (FY24)	% Change	Current	FY24	% Change
Total ADA Passenger Trips	1,959	1,856	5.55%	1,959	1,856	5.55%
Total Non ADA Passenger Trips	1,906	2,311	-17.52%	1,906	2,311	-17.52%
Total Paratransit Passenger Trips	3,865	4,167	-7.25%	3,865	4,167	-7.25%
Average Weekday Passenger Trips	167	199	-16.22%			
Average Saturday Passenger Trips	32	24	34.38%			
Average Sunday Passenger Trips	17	14	21.43%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	12,039	309,853	-96.11%			
Missed Trips	0.00%	0.00%	-			
Passenger Trips/Revenue Hour	4.00	3.17	26.12%	4.00	3.17	26.12%
ADA On Time Performance	99.7%	99.00%	0.71%	99.7%	99.0%	0.71%
Operator Overtime	0.29%	0.24%	21.25%			