

## MONTHLY OPERATIONS REPORT MAY 2024

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	MAY (FY24)	MAY (FY23)	% Change	Current	FY23	% Change
Total FR Bus Passenger Trips	47,601	44,162	7.79%	480,594	477,172	0.72%
Total Trolley Passenger Trips	764	1,883	-59.43%	16,279	14,135	15.17%
Total UNCW Passenger Trips	1,926	1,744	10.44%	121,019	130,671	-7.39%
RideMICRO Zones 3 and 4	1,248	1,175	6.21%	12,344	11,670	5.78%
Total FR and 3,4 Passenger Trips	51,539	48,964	5.26%	630,236	633,648	-0.54%
Average Weekday Passenger Trips	1,985	1,892	4.90%			
Average Saturday Passenger Trips	1,056	976	8.17%			
Average Sunday Passenger Trips	602	567	6.27%			
<b>RideMICRO</b>						
Total Passengers	1,886	1,675	12.60%	17,410	15,988	8.89%
Pax Trips/Revenue Hour	2.63	2.81	-6.41%	2.69	2.73	-1.47%
Ridership Statistics	MAY (FY24)	MAY (FY23)	% Change	Current	FY23	% Change
<b>Total Passenger Trips</b>	<b>52,177</b>	<b>49,464</b>	<b>5.48%</b>	<b>635,302</b>	<b>637,966</b>	<b>-0.42%</b>
<b>Operating Statistics - Fixed Route</b>						
Miles Between Road Calls	28,963	23,329	24.15%			
Operator Overtime	15.16%	18.03%	-15.92%			
Revenue Service Delivered	96.02%	99.69%	-3.68%	97.30%	97.87%	-0.58%
Passenger Trips per Revenue Hour	9.05	8.19	10.50%	8.83	8.60	2.67%
Farebox Revenue and Pass Sales	\$49,882	\$64,547	-22.72%	\$521,641	\$485,294	7.49%
Average Fare per Bus Passenger	\$0.97	\$0.71	35.92%	\$0.95	\$1.01	-5.91%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$1.13	\$1.04	8.65%	\$1.10	\$1.23	-10.57%
PM Compliance	100.00%	100.00%	0.00%	97.30%	99.49%	-2.20%
Percentage of Vehicles Shopped	21.70%	9.20%	135.87%			
Maintenance Overtime	8.17%	9.14%	-10.61%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	MAY (FY24)	MAY (FY23)	% Change	Current	FY23	% Change
Total ADA Passenger Trips	2,456	2,444	0.49%	26,084	24,474	6.58%
Total Non ADA Passenger Trips	2,483	2,484	-0.04%	25,653	24,202	6.00%
<b>Total Paratransit Passenger Trips</b>	<b>4,939</b>	<b>4,928</b>	<b>0.22%</b>	<b>51,737</b>	<b>48,676</b>	<b>6.29%</b>
Average Weekday Passenger Trips	216	216	0.06%			
Average Saturday Passenger Trips	34	28	21.43%			
Average Sunday Passenger Trips	12	15	-20.00%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	33,629	260,611	-87.10%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	2.97	3.11	-4.53%	3.03	2.99	1.24%
ADA On Time Performance	97.5%	99.40%	-1.91%	98.9%	99.2%	-0.30%
Operator Overtime	1.10%	0.36%	204.14%			