

## MONTHLY OPERATIONS REPORT APRIL 2024

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MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	APR (FY24)	APR (FY23)	% Change	Current	FY23	% Change
Total FR Bus Passenger Trips	46,226	44,508	3.86%	432,993	433,010	0.00%
Total Trolley Passenger Trips	1,394	1,346	3.57%	15,515	12,252	26.63%
Total UNCW Passenger Trips	15,532	10,066	54.30%	119,093	128,927	-7.63%
RideMICRO Zones 3 and 4	1,199	1,153	3.99%	11,096	10,495	5.73%
Total FR and 3,4 Passenger Trips	64,351	57,073	12.75%	578,697	584,684	-1.02%
Average Weekday Passenger Trips	2,533	2,410	5.12%			
Average Saturday Passenger Trips	1,072	1,069	0.24%			
Average Sunday Passenger Trips	784	594	31.96%			
<b>RideMICRO</b>						
Total Passengers	1,775	1,587	11.85%	15,544	14,313	8.60%
Pax Trips/Revenue Hour	2.56	2.66	-3.61%	2.69	2.72	-1.10%
Ridership Statistics	APR (FY24)	APR (FY23)	% Change	Current	FY23	% Change
<b>Total Passenger Trips</b>	<b>64,927</b>	<b>57,507</b>	<b>12.90%</b>	<b>583,145</b>	<b>588,502</b>	<b>-0.91%</b>
<b>Operating Statistics - Fixed Route</b>						
Miles Between Road Calls	20,045	22,390	-10.47%			
Operator Overtime	14.02%	13.73%	2.11%			
Revenue Service Delivered	95.77%	99.35%	-3.60%	95.01%	97.69%	-2.74%
Passenger Trips per Revenue Hour	8.75	8.05	8.63%	8.86	8.64	2.55%
Farebox Revenue and Pass Sales	\$50,878	\$43,278	17.56%	\$471,567	\$418,196	12.76%
Average Fare per Bus Passenger	\$0.94	\$1.06	-11.66%	\$0.95	\$0.97	-1.95%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$0.85	\$1.34	-36.50%	\$1.10	\$1.25	-12.00%
PM Compliance	94.29%	98.40%	-4.18%	97.03%	99.44%	-2.42%
Percentage of Vehicles Shopped	16.70%	8.60%	94.19%			
Maintenance Overtime	5.94%	5.27%	12.71%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	APR (FY24)	APR (FY23)	% Change	Current	FY23	% Change
Total ADA Passenger Trips	2,604	2,314	12.53%	23,628	22,030	7.25%
Total Non ADA Passenger Trips	2,453	2,092	17.26%	23,170	21,716	6.70%
<b>Total Paratransit Passenger Trips</b>	<b>5,057</b>	<b>4,406</b>	<b>14.78%</b>	<b>46,798</b>	<b>43,746</b>	<b>6.98%</b>
Average Weekday Passenger Trips	222	210	5.57%			
Average Saturday Passenger Trips	37	30	22.53%			
Average Sunday Passenger Trips	6	12	-48.98%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	8,031	237,102	-96.61%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	2.95	3.10	-4.72%	3.04	2.98	1.98%
ADA On Time Performance	99.2%	99.2%	-0.05%	99.2%	99.0%	0.25%
Operator Overtime	1.10%	0.34%	223.53%			