

## MONTHLY OPERATIONS REPORT FEB 2024

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	FEB(FY24)	FEB (FY23)	% Change	Current	FY23	% Change
Total FR Bus Passenger Trips	42,656	43,939	-2.92%	343,008	340,423	0.76%
Total Trolley Passenger Trips	1,288	1,355	-4.94%	12,641	9,252	36.63%
Total UNCW Passenger Trips	15,254	16,446	-7.25%	94,013	104,163	-9.74%
RideMICRO Zones 3 and 4	956	1,113	-14.11%	8,784	8,152	7.75%
Total FR and 3,4 Passenger Trips	60,154	62,853	-4.29%	458,446	461,990	-0.77%
Average Weekday Passenger Trips	2,474	2,783	-11.10%			
Average Saturday Passenger Trips	1,097	958	14.48%			
Average Sunday Passenger Trips	614	564	8.82%			
<b>RideMICRO</b>						
Total Passengers	1,424	1,494	-4.69%	12,252	11,032	11.06%
Pax Trips/Revenue Hour	2.51	2.81	-10.68%	2.73	2.70	1.11%
Ridership Statistics	FEB(FY24)	FEB (FY23)	% Change	Current	FY23	% Change
<b>Total Passenger Trips</b>	<b>60,622</b>	<b>63,234</b>	<b>-4.13%</b>	<b>461,914</b>	<b>464,870</b>	<b>-0.64%</b>
<b>Operating Statistics - Fixed Route</b>						
Miles Between Road Calls	27,662	31,861	-13.18%			
Operator Overtime	17.40%	11.74%	48.21%			
Revenue Service Delivered	90.03%	99.54%	-9.55%	94.74%	97.23%	-2.56%
Passenger Trips per Revenue Hour	9.52	9.01	5.66%	8.86	8.72	1.61%
Farebox Revenue and Pass Sales	\$41,247	\$41,567	-0.77%	\$276,144	\$327,994	-15.81%
Average Fare per Bus Passenger	\$1.07	\$1.09	-2.23%	\$1.29	\$1.07	20.81%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$1.18	\$0.92	28.26%	\$1.15	\$1.21	-4.96%
PM Compliance	100%	100%	0%	97.16%	99.65%	-2.50%
Percentage of Vehicles Shopped	13.10%	7.00%	87.14%			
Maintenance Overtime	9.20%	3.70%	148.65%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	FEB(FY24)	FEB (FY23)	% Change	Current	FY23	% Change
Total ADA Passenger Trips	2,561	2,165	18.29%	18,530	16,931	9.44%
Total Non ADA Passenger Trips	2,303	2,284	0.83%	18,374	17,352	5.89%
<b>Total Paratransit Passenger Trips</b>	<b>4,864</b>	<b>4,449</b>	<b>9.33%</b>	<b>36,904</b>	<b>34,283</b>	<b>7.65%</b>
Average Weekday Passenger Trips	224	213	5.00%			
Average Saturday Passenger Trips	34	32	6.25%			
Average Sunday Passenger Trips	7	14	-52.63%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	51,522	189,873	-72.87%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	3.03	3.03	0.07%	3.05	2.96	3.16%
ADA On Time Performance	99.0%	98.7%	0.30%	99.2%	99.3%	-0.05%
Operator Overtime	0.84%	1.07%	-21.35%			