

MONTHLY OPERATIONS REPORT JAN 2024

| MANAGED BY TRANSDEV | MONTHLY | | | Fiscal Year to Date | | |
|---|-------------------|-------------------|-----------------|---------------------|----------------|-----------------|
| Fixed Route Ridership Statistics | JAN (FY24) | JAN (FY23) | % Change | Current | FY23 | % Change |
| Total FR Bus Passenger Trips | 42,163 | 42,350 | -0.44% | 300,352 | 296,484 | 1.30% |
| Total Trolley Passenger Trips | 1,029 | 731 | 40.77% | 11,353 | 7,897 | 43.76% |
| Total UNCW Passenger Trips | 12,134 | 12,178 | -0.36% | 78,759 | 87,717 | -10.21% |
| RideMICRO Zones 3 and 4 | 903 | 1,047 | -13.75% | 7,828 | 7,039 | 11.21% |
| Total FR and 3,4 Passenger Trips | 56,229 | 56,306 | -0.14% | 398,292 | 399,137 | -0.21% |
| Average Weekday Passenger Trips | 2,338 | 2,355 | -0.72% | | | |
| Average Saturday Passenger Trips | 914 | 958 | -4.57% | | | |
| Average Sunday Passenger Trips | 643 | 494 | 30.06% | | | |
| RideMICRO | | | | | | |
| Total Passengers | 1,345 | 1,445 | -6.92% | 12,456 | 9,538 | 30.59% |
| Pax Trips/Revenue Hour | 2.59 | 2.74 | -5.47% | 2.76 | 2.69 | 2.60% |
| Ridership Statistics | JAN (FY24) | JAN (FY23) | % Change | Current | FY23 | % Change |
| Total Passenger Trips | 56,671 | 56,704 | -0.06% | 402,920 | 401,636 | 0.32% |
| Operating Statistics - Fixed Route | | | | | | |
| Miles Between Road Calls | 14,776 | 30,880 | -52.15% | | | |
| Operator Overtime | 12.93% | 11.23% | 15.14% | | | |
| Revenue Service Delivered | 95.83% | 99.68% | -3.86% | 95.41% | 96.90% | -1.54% |
| Passenger Trips per Revenue Hour | 8.65 | 8.63 | 0.23% | 8.75 | 8.69 | 0.69% |
| Farebox Revenue and Pass Sales | \$54,310 | \$39,395 | 37.86% | \$333,898 | \$285,941 | 16.77% |
| Average Fare per Bus Passenger | \$0.80 | \$1.09 | -27.28% | \$0.93 | \$1.06 | -11.93% |
| Maintenance | | | | | | |
| Maintenance Cost per Revenue Mile | \$0.77 | \$1.16 | -33.62% | \$1.15 | \$1.25 | -8.00% |
| PM Compliance | 96.77% | 98.60% | -1.86% | 96.76% | 99.60% | -2.85% |
| Percentage of Vehicles Shopped | 12.00% | 10.40% | 15.38% | | | |
| Maintenance Overtime | 6.30% | 2.91% | 116.49% | | | |
| MANAGED BY AUTHORITY | | | | | | |
| Paratransit | | | | | | |
| Ridership Statistics | JAN (FY24) | JAN (FY23) | % Change | Current | FY23 | % Change |
| Total ADA Passenger Trips | 2,338 | 2,058 | 13.61% | 15,969 | 14,766 | 8.15% |
| Total Non ADA Passenger Trips | 2,316 | 2,218 | 4.42% | 16,071 | 15,067 | 6.66% |
| Total Paratransit Passenger Trips | 4,654 | 4,276 | 8.84% | 32,040 | 29,833 | 7.40% |
| Average Weekday Passenger Trips | 214 | 197 | 8.75% | | | |
| Average Saturday Passenger Trips | 32 | 25 | 28.28% | | | |
| Average Sunday Passenger Trips | 10 | 13 | -22.00% | | | |
| Operating Statistics - Paratransit | | | | | | |
| Miles btwn Preventable Accidents | 26,936 | 168,498 | -84.01% | | | |
| Missed Trips | 0.00% | 0.00% | - | 0.00% | 0.00% | - |
| Passenger Trips/Revenue Hour | 3.04 | 3.10 | -2.00% | 3.06 | 2.95 | 3.63% |
| ADA On Time Performance | 98.7% | 98.3% | 0.41% | 99.3% | 99.3% | -0.05% |
| Operator Overtime | 1.25% | 0.47% | 164.47% | | | |