

**MONTHLY OPERATIONS REPORT SEPT 2023**

<b>MONTHLY OPERATIONS REPORT SEPT 2023</b>						
<b>MANAGED BY TRANSDEV</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>Fixed Route Ridership Statistics</b>	<b>SEP (FY24)</b>	<b>SEP (FY23)</b>	<b>% Change</b>	<b>Current</b>	<b>FY23</b>	<b>% Change</b>
Total FR Bus Passenger Trips	41,947	42,405	-1.08%	131,709	129,148	1.98%
Total Trolley Passenger Trips	1,824	1,229	48.41%	5,936	3,809	55.84%
Total UNCW Passenger Trips	20,719	25,914	-20.05%	27,415	33,122	-17.23%
RideMICRO Zones 3 and 4	1,242	970	28.04%	3,805	2,869	32.62%
<b>Total FR and 3,4 Passenger Trips</b>	<b>65,732</b>	<b>70,518</b>	<b>-6.79%</b>	<b>168,865</b>	<b>168,948</b>	<b>-0.05%</b>
Average Weekday Passenger Trips	2,828	2,995	-5.58%			
Average Saturday Passenger Trips	1,067	968	10.28%			
Average Sunday Passenger Trips	651	664	-2.00%			
<b>RideMICRO</b>						
Total Passengers	1,687	1,320	27.80%	5,067	3,898	29.99%
Pax Trips/Revenue Hour	2.88	2.47	16.60%	8.79	8.40	4.64%
<b>Ridership Statistics</b>	<b>SEP (FY24)</b>	<b>SEP (FY23)</b>	<b>% Change</b>	<b>Current</b>	<b>FY23</b>	<b>% Change</b>
Total Passenger Trips	66,177	70,868	-6.62%	170,127	169,977	0.09%
<b>Operating Statistics - Fixed Route</b>						
Miles Between Road Calls	10,474	133,913	-92.18%			
Operator Overtime	14.43%	21.34%	-32.38%			
Revenue Service Delivered	92.21%	93.76%	-1.66%	96.97%	95.21%	1.85%
Passenger Trips per Revenue Hour	9.30	8.83	5.32%	8.79	8.56	2.69%
Farebox Revenue and Pass Sales	\$51,307	\$49,150	4.39%	\$145,591	\$130,050	11.95%
Average Fare per Bus Passenger	\$0.85	\$0.89	-3.90%	\$0.95	\$1.02	-7.52%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$1.37	\$1.25	9.60%	\$1.32	\$1.29	2.33%
PM Compliance	98.46%	100.00%	-1.54%	98.43%	100.00%	-1.57%
Percentage of Vehicles Shopped	14.40%	10.60%	35.85%			
Maintenance Overtime	5.89%	5.43%	8.47%			
<b>MANAGED BY AUTHORITY</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>Paratransit Ridership Statistics</b>	<b>SEP (FY24)</b>	<b>SEP (FY23)</b>	<b>% Change</b>	<b>Current</b>	<b>FY23</b>	<b>% Change</b>
Total ADA Passenger Trips	2,341	2,164	8.18%	6,519	6,401	1.84%
Total Non ADA Passenger Trips	2,132	2,030	5.02%	7,012	6,675	5.05%
<b>Total Paratransit Passenger Trips</b>	<b>4,473</b>	<b>4,194</b>	<b>6.65%</b>	<b>13,531</b>	<b>13,076</b>	<b>3.48%</b>
Average Weekday Passenger Trips	213	190	12.10%			
Average Saturday Passenger Trips	35	36	-1.67%			
Average Sunday Passenger Trips	8	14	-43.64%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	353,990	85,566	313.70%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	3.09	2.88	7.37%	3.12	2.91	7.19%
ADA On Time Performance	99.4%	99.5%	-0.10%	99.40%	99.55%	-0.15%
Operator Overtime	0.23%	0.52%	-55.36%			