

MONTHLY OPERATIONS REPORT OCT 2023

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	OCT (FY24)	OCT (FY23)	% Change	Current	FY23	% Change
Total FR Bus Passenger Trips	45,004	43,388	3.72%	176,713	172,536	2.42%
Total Trolley Passenger Trips	1,461	1,094	33.55%	7,397	4,903	50.87%
Total UNCW Passenger Trips	18,805	19,357	-2.85%	46,220	52,479	-11.93%
RideMICRO Zones 3 and 4	1,213	1,029	17.88%	5,018	3,898	28.73%
Total FR and 3,4 Passenger Trips	66,483	64,868	2.49%	235,348	233,816	0.66%
Average Weekday Passenger Trips	2,643	2,681	-1.44%			
Average Saturday Passenger Trips	1,016	912	11.35%			
Average Sunday Passenger Trips	615	595	3.29%			
RideMICRO						
Total Passengers	1,648	1,409	16.96%	6,715	5,307	26.53%
Pax Trips/Revenue Hour	2.85	2.76	3.26%	2.83	2.64	7.20%
Ridership Statistics	OCT (FY24)	OCT (FY23)	% Change	Current	FY23	% Change
Total Passenger Trips	66,918	65,248	2.56%	237,045	235,225	0.77%
Operating Statistics - Fixed Route						
Miles Between Road Calls	13,868	63,457	-78.15%			
Operator Overtime	16.29%	20.63%	-21.04%			
Revenue Service Delivered	93.85%	95.55%	-1.78%	96.19%	96.16%	0.03%
Passenger Trips per Revenue Hour	8.97	9.06	-0.95%	8.84	8.68	1.84%
Farebox Revenue and Pass Sales	\$52,596	\$38,426	36.88%	\$198,195	\$168,476	17.64%
Average Fare per Bus Passenger	\$0.88	\$1.16	-23.68%	\$0.93	\$1.05	-11.80%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.09	\$1.04	4.81%	\$1.26	\$1.23	2.44%
PM Compliance	88.33%	100.00%	-11.67%	95.90%	100.00%	-4.10%
Percentage of Vehicles Shopped	11.00%	10.80%	1.85%			
Maintenance Overtime	8.35%	6.08%	37.34%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	OCT (FY24)	OCT (FY23)	% Change	Current	FY23	% Change
Total ADA Passenger Trips	2,781	2,275	22.24%	9,300	8,672	7.24%
Total Non ADA Passenger Trips	2,572	2,164	18.85%	9,591	8,843	8.46%
Total Paratransit Passenger Trips	5,353	4,439	20.59%	18,891	17,515	7.86%
Average Weekday Passenger Trips	236	201	17.41%			
Average Saturday Passenger Trips	24	33	-27.27%			
Average Sunday Passenger Trips	10	13	-23.08%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	381,136	105,703	260.57%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	3.02	2.96	2.03%	3.09	2.92	5.82%
ADA On Time Performance	98.7%	99.5%	-0.80%	99.20%	99.55%	-0.35%
Operator Overtime	0.28%	42.00%	-99.33%			