

MONTHLY OPERATIONS REPORT NOV 2023

| MANAGED BY TRANSDEV | MONTHLY | | | Fiscal Year to Date | | |
|---|---------------|---------------|---------------|---------------------|----------------|---------------|
| Fixed Route Ridership Statistics | NOV (FY24) | NOV (FY23) | % Change | Current | FY23 | % Change |
| Total FR Bus Passenger Trips | 42,427 | 40,429 | 4.94% | 219,140 | 219,194 | -0.02% |
| Total Trolley Passenger Trips | 1,925 | 1,326 | 45.17% | 9,322 | 6,229 | 49.65% |
| Total UNCW Passenger Trips | 16,008 | 16,876 | -5.14% | 62,228 | 69,355 | -10.28% |
| RideMICRO Zones 3 and 4 | 1,047 | 1,043 | 0.38% | 6,065 | 4,941 | 22.75% |
| Total FR and 3,4 Passenger Trips | 61,407 | 59,674 | 2.90% | 296,755 | 299,719 | -0.99% |
| Average Weekday Passenger Trips | 2,553 | 2,502 | 2.04% | | | |
| Average Saturday Passenger Trips | 1,050 | 960 | 9.32% | | | |
| Average Sunday Passenger Trips | 637 | 561 | 13.55% | | | |
| RideMICRO | | | | | | |
| Total Passengers | 1,503 | 1,363 | 10.27% | 8,218 | 6,670 | 23.21% |
| Pax Trips/Revenue Hour | 2.77 | 2.77 | 0.00% | 2.82 | 2.67 | 5.74% |
| Ridership Statistics | NOV (FY24) | NOV (FY23) | % Change | Current | FY23 | % Change |
| Total Passenger Trips | 61,863 | 59,994 | 3.12% | 298,908 | 301,448 | -0.84% |
| Operating Statistics - Fixed Route | | | | | | |
| Miles Between Road Calls | 26,014 | 29,885 | -12.95% | | | |
| Operator Overtime | 20.10% | 17.64% | 13.95% | | | |
| Revenue Service Delivered | 92.36% | 95.56% | -3.35% | 95.42% | 96.04% | -0.65% |
| Passenger Trips per Revenue Hour | 9.19 | 8.71 | 5.53% | 8.91 | 8.93 | -0.22% |
| Farebox Revenue and Pass Sales | \$44,148 | \$41,169 | 7.24% | \$247,455 | \$209,646 | 18.03% |
| Average Fare per Bus Passenger | \$1.00 | \$1.01 | -0.95% | \$0.92 | \$1.08 | -14.14% |
| Maintenance | | | | | | |
| Maintenance Cost per Revenue Mile | \$1.33 | \$0.80 | 66.25% | \$1.28 | \$1.14 | 12.28% |
| PM Compliance | 100.00% | 100.00% | 0.00% | 96.72% | 100.00% | -3.28% |
| Percentage of Vehicles Shopped | 11.40% | 11.00% | 3.64% | | | |
| Maintenance Overtime | 5.66% | 7.78% | -27.25% | | | |
| MANAGED BY AUTHORITY | MONTHLY | | | Fiscal Year to Date | | |
| Paratransit Ridership Statistics | NOV (FY24) | NOV (FY23) | % Change | Current | FY23 | % Change |
| Total ADA Passenger Trips | 2,473 | 2,115 | 16.93% | 11,703 | 10,791 | 8.45% |
| Total Non ADA Passenger Trips | 2,111 | 1,927 | 9.55% | 11,702 | 10,766 | 8.69% |
| Total Paratransit Passenger Trips | 4,584 | 4,042 | 13.41% | 23,405 | 21,557 | 8.57% |
| Average Weekday Passenger Trips | 209 | 184 | 13.76% | | | |
| Average Saturday Passenger Trips | 37 | 28 | 30.09% | | | |
| Average Sunday Passenger Trips | 10 | 16 | -37.50% | | | |
| Operating Statistics - Paratransit | | | | | | |
| Miles btwn Preventable Accidents | 403,713 | 125,643 | 221.32% | | | |
| Missed Trips | 0.00% | 0.00% | - | 0.00% | 0.00% | - |
| Passenger Trips/Revenue Hour | 3.05 | 2.91 | 4.78% | 3.08 | 2.92 | 5.63% |
| ADA On Time Performance | 99.9% | 99.5% | 0.40% | 99.30% | 99.59% | -0.29% |
| Operator Overtime | 0.23% | 0.37% | -38.99% | | | |