

MONTHLY OPERATIONS REPORT JULY 2023

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MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	JULY (FY24)	JULY (FY23)	% Change	Current	FY23	% Change
Total FR Bus Passenger Trips	43,404	41,144	5.49%	43,404	41,144	5.49%
Total Trolley Passenger Trips	1,900	1,009	88.31%	1,900	1,009	88.31%
Total UNCW Passenger Trips	-	-	-		-	-
RideMICRO Zones 3 and 4	1,250	847	47.58%	1,250	847	47.58%
Total FR and 3,4 Passenger Trips	46,554	43,000	8.27%	46,554	43,000	8.27%
Average Weekday Passenger Trips	1,853	1,733	6.93%			
Average Saturday Passenger Trips	1,059	888	19.18%			
Average Sunday Passenger Trips	592	612	-3.33%			
RideMICRO						
Total Passengers	1,660	1,141	45.49%	1,660	1,141	45.49%
Pax Trips/Revenue Hour	2.78	2.69	3.35%	2.78	2.69	3.35%
Ridership Statistics	JULY (FY24)	JULY (FY23)	% Change	Current	FY23	% Change
Total Passenger Trips	46,964	43,294	8.48%	46,964	43,294	8.48%
Operating Statistics - Fixed Route						
Miles Between Road Calls	20,474	21,727	-5.77%			
Operator Overtime	11.00%	14.82%	-25.78%			
Revenue Service Delivered	99.84%	99.95%	-0.11%	99.84%	99.95%	-0.11%
Passenger Trips per Revenue Hour	8.50	7.81	8.80%	8.50	7.81	8.83%
Farebox Revenue and Pass Sales	\$49,257	\$32,637	50.92%	\$49,257	\$32,637	50.92%
Average Fare per Bus Passenger	\$1.09	\$0.77	41.20%	\$1.09	\$0.77	40.43%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.41	\$1.31	7.63%	\$1.41	\$1.31	7.63%
PM Compliance	98.41%	100.00%	-1.59%	98.41%	100.00%	-1.59%
Percentage of Vehicles Shopped	15.00%	8.70%	72.41%			
Maintenance Overtime	6.82%	8.56%	-20.33%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	JULY (FY24)	JULY (FY23)	% Change	Current	FY23	% Change
Total ADA Passenger Trips	1,856	1,985	-6.50%	1,856	1,985	-6.50%
Total Non ADA Passenger Trips	2,311	2,196	5.24%	2,311	2,196	5.24%
Total Paratransit Passenger Trips	4,167	4,181	-0.33%	4,167	4,181	-0.33%
Average Weekday Passenger Trips	199	198	0.51%			
Average Saturday Passenger Trips	24	32	-25.00%			
Average Sunday Passenger Trips	14	11	27.27%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	309,853	36,751	743.11%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	3.17	2.97	6.67%	3.17	2.97	6.67%
ADA On Time Performance	99.00%	99.70%	-0.70%	99.0%	99.7%	-0.70%
Operator Overtime	0.24%	0.54%	-55.62%			