

**MONTHLY OPERATIONS REPORT DEC 2023**

<b>MANAGED BY TRANSDEV</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>Fixed Route Ridership Statistics</b>	<b>DEC (FY24)</b>	<b>DEC (FY23)</b>	<b>% Change</b>	<b>Current</b>	<b>FY23</b>	<b>% Change</b>
Total FR Bus Passenger Trips	39,049	41,169	-5.15%	258,189	254,134	1.60%
Total Trolley Passenger Trips	1,002	937	6.94%	10,324	7,166	44.07%
Total UNCW Passenger Trips	4,397	6,184	-28.90%	66,625	75,539	-11.80%
RideMICRO Zones 3 and 4	860	1,051	-18.17%	6,925	5,992	15.57%
Total FR and 3,4 Passenger Trips	45,308	49,341	-8.17%	342,063	342,831	-0.22%
Average Weekday Passenger Trips	1,851	1,924	-3.78%			
Average Saturday Passenger Trips	1,008	814	23.80%			
Average Sunday Passenger Trips	476	630	-24.41%			
<b>RideMICRO</b>						
Total Passengers	1,265	1,423	-11.10%	9,483	8,093	17.18%
Pax Trips/Revenue Hour	2.63	2.74	-3.85%	2.79	2.68	4.10%
<b>Ridership Statistics</b>	<b>DEC (FY24)</b>	<b>DEC (FY23)</b>	<b>% Change</b>	<b>Current</b>	<b>FY23</b>	<b>% Change</b>
<b>Total Passenger Trips</b>	<b>45,713</b>	<b>49,713</b>	<b>-8.05%</b>	<b>344,621</b>	<b>344,932</b>	<b>-0.09%</b>
<b>Operating Statistics - Fixed Route</b>						
Miles Between Road Calls	27,469	31,673	-13.27%			
Operator Overtime	17.03%	17.80%	-4.33%			
Revenue Service Delivered	94.90%	98.41%	-3.57%	95.34%	96.44%	-1.14%
Passenger Trips per Revenue Hour	8.09	7.56	6.95%	8.77	8.70	0.80%
Farebox Revenue and Pass Sales	\$40,723	\$37,025	9.99%	\$283,066	\$246,671	14.75%
Average Fare per Bus Passenger	\$0.98	\$1.14	-13.52%	\$0.95	\$1.06	-10.45%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$0.88	\$1.54	-42.86%	\$1.21	\$1.21	0.00%
PM Compliance	96.92%	98.60%	-1.70%	96.76%	99.80%	-3.05%
Percentage of Vehicles Shopped	11.30%	8.80%	28.41%			
Maintenance Overtime	7.15%	4.83%	48.03%			
<b>MANAGED BY AUTHORITY</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>Paratransit Ridership Statistics</b>	<b>DEC (FY24)</b>	<b>DEC (FY23)</b>	<b>% Change</b>	<b>Current</b>	<b>FY23</b>	<b>% Change</b>
Total ADA Passenger Trips	1,928	1,917	0.57%	13,631	12,708	7.26%
Total Non ADA Passenger Trips	2,036	2,083	-2.26%	13,738	12,849	6.92%
<b>Total Paratransit Passenger Trips</b>	<b>3,964</b>	<b>4,000</b>	<b>-0.90%</b>	<b>27,369</b>	<b>25,557</b>	<b>7.09%</b>
Average Weekday Passenger Trips	190	174	9.02%			
Average Saturday Passenger Trips	28	25	12.80%			
Average Sunday Passenger Trips	6	15	-61.33%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	3,916	145,165	-97.30%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	2.93	2.97	-1.34%	3.06	2.93	4.44%
ADA On Time Performance	99.6%	98.6%	0.96%	99.4%	99.4%	-0.05%
Operator Overtime	0.55%	0.47%	17.23%			