

MONTHLY OPERATIONS REPORT AUG 2023

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	AUG (FY24)	AUG (FY23)	% Change	Current	FY23	% Change
Total FR Bus Passenger Trips	46,358	45,599	1.66%	89,726	86,743	3.44%
Total Trolley Passenger Trips	2,212	1,571	40.80%	4,112	2,580	59.38%
Total UNCW Passenger Trips	6,696	7,208	-7.10%	6,696	7,208	-7.10%
RideMICRO Zones 3 and 4	1,313	1,052	24.81%	2,563	1,899	34.97%
Total FR and 3,4 Passenger Trips	56,579	55,430	2.07%	103,097	98,430	4.74%
Average Weekday Passenger Trips	2,110	2,072	1.82%			
Average Saturday Passenger Trips	1,094	1,022	6.99%			
Average Sunday Passenger Trips	593	659	-10.09%			
RideMICRO						
Total Passengers	1,720	1,437	19.69%	3,380	2,578	31.11%
Pax Trips/Revenue Hour	2.73	2.66	2.63%	2.80	2.67	4.87%
Ridership Statistics	AUG (FY24)	AUG (FY23)	% Change	Current	FY23	% Change
Total Passenger Trips	56,986	55,815	2.10%	103,914	99,109	4.85%
Operating Statistics - Fixed Route						
Miles Between Road Calls	21,247	66,957	-68.27%			
Operator Overtime	3.26%	13.13%	-75.17%			
Revenue Service Delivered	98.86%	95.39%	3.64%	99.35%	97.67%	1.72%
Passenger Trips per Revenue Hour	8.86	8.72	1.63%	8.68	8.42	3.09%
Farebox Revenue and Pass Sales	\$50,147	\$48,264	3.90%	\$99,404	\$80,902	22.87%
Average Fare per Bus Passenger	\$0.97	\$0.98	-0.90%	\$0.94	\$1.10	-14.50%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.19	\$1.32	-9.85%	\$1.30	\$1.32	-1.52%
PM Compliance	98.41%	100.00%	-1.59%	98.41%	100.00%	-1.59%
Percentage of Vehicles Shopped	16.20%	8.00%	102.50%			
Maintenance Overtime	7.01%	5.06%	38.54%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	AUG (FY24)	AUG (FY23)	% Change	Current	FY23	% Change
Total ADA Passenger Trips	2,322	2,248	3.29%	4,178	4,237	-1.39%
Total Non ADA Passenger Trips	2,576	2,457	4.84%	4,887	4,645	5.21%
Total Paratransit Passenger Trips	4,898	4,705	4.10%	9,065	8,882	2.06%
Average Weekday Passenger Trips	206	197	4.84%			
Average Saturday Passenger Trips	28	32	-11.11%			
Average Sunday Passenger Trips	11	13	-15.69%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	331,201	62,975	425.92%			
Missed Trips	0.00%	0.00%	-	0.00%	0.00%	-
Passenger Trips/Revenue Hour	3.10	2.90	6.93%	3.13	2.92	7.26%
ADA On Time Performance	99.70%	99.45%	0.25%	99.40%	99.55%	-0.15%
Operator Overtime	0.42%	0.42%	-0.21%			