



Customer Complaint Form

Contact Information

Name:

Address:

Phone:

Email:

Incident Information

Fixed Route Paratransit Other _____

Date of incident:

Time of incident:

Route #:

Vehicle #:

Location of Incident:

Name of Employee Involved:

Detailed Description of Complaint:

Do you want staff to contact you regarding this complaint? Yes No

Submit your request:

In-person at Padgett Station (520 North 3rd St) or Forden Station (505 Cando St)

Email: info@wavetransit.com Mail: Wave Transit, P.O. Box 12630, Wilmington, NC 28405

Office Use Only - Staff name:

Date received: