

# MONTHLY OPERATIONS REPORT MAY 2023

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date					
Fixed Route Ridership Statistics	MAY (FY23)	MAY (FY22)	% Change	Current	FY22	% Change			
Total FR Bus Passenger Trips	44,162	44,616	-1.02%	477,172	461,051	3.50%			
Total Trolley Passenger Trips	1,883	1,284	46.65%	14,135	19,378	-27.06%			
Total UNCW Passenger Trips	1,744	2,818	-38.11%	130,671	137,852	-5.21%			
RideMICRO Zones 3 and 4	1,175	-	-	11,670	-	-			
Total FR and 3,4 Passenger Trips	48,964	48,718	0.50%	633,648	618,281	2.49%			
Average Weekday Passenger Trips	1,892	1,988	-4.84%						
Average Saturday Passenger Trips	976	942	3.61%						
Average Sunday Passenger Trips	567	639	-11.35%						
RideMICRO									
Total Passengers	1,675			15,988					
Pax Trips/Revenue Hour	2.81			2.73					
Ridership Statistics	MAY (FY23)	MAY (FY22)	% Change	Current	FY22	% Change			
Total Passenger Trips	49,464	48,718	1.53%	637,966	618,281	3.18%			
Operating Statistics - Fixed Route									
Miles Between Road Calls							23,329	38,951	-40.11%
Operator Overtime							18.03%	20.38%	-11.53%
Revenue Service Delivered							99.69%	97.82%	1.91%
Passenger Trips per Revenue Hour	8.19	8.45	-3.08%	8.60	8.64	-0.46%			
Farebox Revenue and Pass Sales	\$64,547	\$51,316	25.78%	\$485,294	\$465,232	4.31%			
Average Fare per Bus Passenger	\$1.40	\$1.12	25.39%	\$1.01	\$0.97	4.55%			
Maintenance									
Maintenance Cost per Revenue Mile	\$1.04	\$1.11	-6.31%	\$1.23	\$1.06	16.04%			
PM Compliance	100.00%	100.00%	0.00%	99.49%	99.32%	0.17%			
Percentage of Vehicles Shopped	9.20%	15.70%	-41.40%						
Maintenance Overtime	9.14%	3.75%	143.73%						
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date					
Paratransit Ridership Statistics	MAY (FY23)	MAY (FY22)	% Change	Current	FY22	% Change			
Total ADA Passenger Trips	2,444	2,006	21.83%	24,474	20,626	18.66%			
Total Non ADA Passenger Trips	2,484	2,050	21.17%	24,202	22,837	5.98%			
Total Paratransit Passenger Trips	4,928	4,056	21.50%	48,676	43,463	11.99%			
Average Weekday Passenger Trips	216	185	16.90%						
Average Saturday Passenger Trips	28	28	0.00%						
Average Sunday Passenger Trips	15	11	31.82%						
Operating Statistics - Paratransit									
Miles btwn Preventable Accidents	260,611	81,295	220.57%						
Missed Trips	0.00%	0.00%	-						
Passenger Trips/Revenue Hour	3.11	3.47	-10.32%						
ADA On Time Performance	99.40%	99.95%	-0.55%						
Operator Overtime	0.36%	1.09%	-66.96%						