

MONTHLY OPERATIONS REPORT MARCH 2023						
MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	MAR (FY23)	MAR (FY22)	% Change	Current	FY22	% Change
Total FR Bus Passenger Trips	48,079	45,895	4.76%	388,502	371,619	4.54%
Total Trolley Passenger Trips	1,654	1,849	-10.55%	10,906	16,738	-34.84%
Total UNCW Passenger Trips	14,698	16,477	-10.80%	118,861	119,337	-0.40%
RideMICRO Zones 3 and 4	1,190	-	-	9,342	-	-
Total FR and 3,4 Passenger Trips	65,621	64,221	2.18%	527,611	507,694	3.92%
Average Weekday Passenger Trips	2,523	2,513	0.42%			
Average Saturday Passenger Trips	1,011	916	10.43%			
Average Sunday Passenger Trips	588	646	-8.97%			
RideMICRO						
Total Passengers	1,694			12,726		
Pax Trips/Revenue Hour	2.83			2.72		
Ridership Statistics	MAR (FY23)	MAR (FY22)	% Change	Current	FY22	% Change
Total Passenger Trips	66,125	64,221	2.96%	530,995	507,694	4.59%
Operating Statistics - Fixed Route						
Miles Between Road Calls	27,178	32,412	-16.15%			
Operator Overtime	12.00%	19.43%	-38.24%			
Revenue Service Delivered	99.71%	97.87%	1.88%	97.51%	99.66%	-2.16%
Passenger Trips per Revenue Hour	8.61	9.18	-6.21%	8.71	8.61	1.18%
Farebox Revenue and Pass Sales	\$49,837	\$44,459	12.10%	\$377,832	\$376,544	0.34%
Average Fare per Bus Passenger	\$1.00	\$0.93	7.61%	\$0.98	\$0.97	1.07%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.43	\$0.92	55.73%	\$1.24	\$1.07	15.89%
PM Compliance	98.81%	100.00%	-1.19%	99.56%	99.24%	0.32%
Percentage of Vehicles Shopped	10.00%	8.70%	14.94%			
Maintenance Overtime	3.46%	7.00%	-50.57%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	MAR (FY23)	MAR (FY22)	% Change	Current	FY22	% Change
Total ADA Passenger Trips	2,777	2,188	26.92%	19,712	16,676	18.21%
Total Non ADA Passenger Trips	2,277	2,424	-6.06%	19,625	18,741	4.72%
Total Paratransit Passenger Trips	5,054	4,612	9.58%	39,337	35,417	11.07%
Average Weekday Passenger Trips	211	196	7.77%			
Average Saturday Passenger Trips	36	23	58.24%			
Average Sunday Passenger Trips	14	4	243.75%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	215,532	46,280	365.71%			
Missed Trips	0.00%	0.00%	-			
Passenger Trips/Revenue Hour	3.05	3.38	-9.64%	2.97	3.34	-11.01%
ADA On Time Performance	98.9%	99.6%	-0.70%	99.2%	99.3%	-0.05%
Operator Overtime	0.73%	1.23%	-40.65%			