

MONTHLY OPERATIONS REPORT OCTOBER 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
*Fixed Route Ridership Statistics	OCT (FY23)	OCT (FY22)	% Change	Current	FY22	% Change
Total Bus Passenger Trips	43,388	41,384	4.84%	172,536	163,817	5.32%
Total Trolley Passenger Trips	1,094	2,132	-48.69%	4,903	8,050	-39.09%
Total UNCW Passenger Trips	19,357	16,986	13.96%	52,479	48,626	7.92%
Total Fixed Route Passenger Trips	63,839	60,502	5.52%	229,918	220,493	4.27%
Average Weekday Passenger Trips	2,681	2,502	7.15%			
Average Saturday Passenger Trips	912	888	2.70%			
Average Sunday Passenger Trips	595	706	-15.72%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	63,457	198,371	-68.01%			
Operator Overtime	20.63%	16.89%	22.14%			
Revenue Service Delivered	95.55%	99.97%	-4.42%	96.16%	99.94%	-3.78%
Passenger Trips per Revenue Hour	9.06	8.32	8.85%	9.06	8.46	7.10%
Farebox Revenue and Pass Sales	\$38,426	\$40,499	-5.12%	\$168,476	\$168,002	0.28%
Average Fare per Bus Passenger	\$1.16	\$1.07	7.73%	\$1.05	\$1.02	2.95%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.47	\$0.24	96.67%	\$0.42	0.26	59.62%
PM Compliance	100.00%	100.00%	0.00%	100.00%	98.30%	1.73%
Percentage of Vehicles Shopped	10.8%	6.40%	68.75%			
Maintenance Overtime	6.08%	6.40%	-5.00%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	OCT (FY23)	OCT (FY22)	% Change	Current	FY22	% Change
Total ADA Passenger Trips	2,275	1,907	19.30%	8,672	7,304	18.73%
Total Non ADA Passenger Trips	2,164	2,192	-1.28%	8,843	8,326	6.21%
Total Paratransit Passenger Trips	4,439	4,099	8.29%	17,515	15,630	12.06%
Average Weekday Passenger Trips	201	189	6.04%			
Average Saturday Passenger Trips	33	19	70.83%			
Average Sunday Passenger Trips	13	6	103.23%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	105,703	212,360	-50.22%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Passenger Trips/Revenue Hour	2.96	3.16	-6.56%	2.92	3.24	-9.86%
ADA On Time Performance	99.5%	99.2%	0.35%	99.55%	99.0%	0.61%
Operator Overtime	0.42%	0.57%	-26.73%			
RideMICRO						
Total Passengers	1,409			5,307		
Pax Trips/Revenue Hour	2.76			2.64		
Ridership Statistics	SEP (FY23)	SEP (FY22)	% Change	Current	FY22	% Change
Total Passenger Trips	65,248	60,502	7.84%	235,225	220,493	6.68%