

MONTHLY OPERATIONS REPORT NOVEMBER 2022						
MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
*Fixed Route						
Ridership Statistics	NOV (FY23)	NOV (FY22)	% Change	Current	FY22	% Change
Total Bus Passenger Trips	40,429	38,671	4.55%	219,194	202,488	8.25%
Total Trolley Passenger Trips	1,326	1,913	-30.68%	6,229	9,963	-37.48%
Total UNCW Passenger Trips	16,876	17,046	-1.00%	69,355	65,672	5.61%
RideMICRO Zones 3 and 4	1,043	-	-	4,941	-	-
Total Fixed Route Passenger Trips	59,674	57,630	3.55%	299,719	278,123	7.76%
Average Weekday Passenger Trips	2,502	2,438	2.64%			
Average Saturday Passenger Trips	960	884	8.54%			
Average Sunday Passenger Trips	561	725	-22.66%			
RideMICRO						
Total Passengers	1,363			6,670		
Pax Trips/Revenue Hour	2.77			2.67		
Ridership Statistics	NOV (FY23)	NOV (FY22)	% Change	Current	FY22	% Change
Total Passenger Trips	59,994	57,630	4.10%	301,448	278,123	8.39%
Operating Statistics - Fixed Route						
Miles Between Road Calls	29,885	31,436	-4.93%			
Operator Overtime	17.64%	17.11%	3.10%			
Revenue Service Delivered	95.56%	99.96%	-4.40%	96.04%	99.95%	-3.91%
Passenger Trips per Revenue Hour	8.71	8.89	-2.04%	8.93	8.47	5.43%
Farebox Revenue and Pass Sales	\$41,169	\$36,909	11.54%	\$209,646	\$204,911	2.31%
Average Fare per Bus Passenger	\$1.01	\$1.10	-7.76%	\$1.08	\$1.04	3.71%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.48	\$0.35	37.14%	\$0.43	0.28	53.57%
PM Compliance	100.00%	100.00%	0.00%	100.00%	98.80%	1.21%
Percentage of Vehicles Shopped	11.0%	11.60%	-5.17%			
Maintenance Overtime	7.78%	5.23%	48.76%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit						
Ridership Statistics	NOV (FY23)	NOV (FY22)	% Change	Current	FY22	% Change
Total ADA Passenger Trips	2,115	1,898	11.43%	10,791	9,202	17.27%
Total Non ADA Passenger Trips	1,927	1,946	-0.98%	10,766	10,272	4.81%
Total Paratransit Passenger Trips	4,042	3,844	5.15%	21,557	19,474	10.70%
Average Weekday Passenger Trips	184	179	2.82%			
Average Saturday Passenger Trips	28	15	88.33%			
Average Sunday Passenger Trips	16	8	100.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	125,643	236,619	-46.90%			
Missed Trips	0.00%	0.00%	0.00%			
Passenger Trips/Revenue Hour	2.91	3.21	-9.20%			
ADA On Time Performance	99.5%	99.5%	-0.05%	99.6%	99.1%	0.50%
Operator Overtime	0.37%	0.21%	75.61%			