

# MONTHLY OPERATIONS REPORT AUGUST 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
*Fixed Route Ridership Statistics	AUG (FY23)	AUG (FY22)	% Change	Current	2022	% Change
Total Bus Passenger Trips	45,599	42,240	7.95%	86,743	82,277	5.43%
Total Trolley Passenger Trips	1,571	1,997	-21.33%	2,580	3,836	-32.74%
Total UNCW Passenger Trips	7,208	10,990	-34.41%	7,208	10,990	-34.41%
Total Fixed Route Passenger Trips	54,378	55,227	-1.54%	96,531	97,103	-0.59%
Average Weekday Passenger Trips	2,072	2,193	-5.53%			
Average Saturday Passenger Trips	1,022	897	13.96%			
Average Sunday Passenger Trips	659	678	-2.77%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	66,957	159,611	-58.05%			
Operator Overtime	13.13%	13.98%	-6.08%			
Revenue Service Delivered	95.39%	99.89%	-4.51%			
Passenger Trips per Revenue Hour	9.03	9.40	-3.93%			
Farebox Revenue and Pass Sales	\$48,264	\$43,816	10.15%	\$80,902	\$83,148	-2.70%
Average Fare per Bus Passenger	\$0.98	\$1.01	-3.20%	\$0.87	\$0.86	1.59%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.29	\$0.17	70.59%	\$0.33	\$0.51	-35.29%
PM Compliance	100.00%	100.00%	0.00%	100.00%	93.85%	6.55%
Percentage of Vehicles Shopped	8.0%	15.0%	-46.67%			
Maintenance Overtime	5.06%	6.55%	-22.82%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	AUG (FY23)	AUG (FY22)	% Change	Current	2022	% Change
Total ADA Passenger Trips	2,248	1,810	24.20%	4,237	3,473	22.00%
Total Non ADA Passenger Trips	2,453	2,106	16.48%	4,645	4,131	12.44%
Total Paratransit Passenger Trips	4,701	3,916	20.05%	8,882	7,604	16.81%
Average Weekday Passenger Trips	197	174	13.05%			
Average Saturday Passenger Trips	32	13	142.31%			
Average Sunday Passenger Trips	13	7	82.14%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	62,975	173,021	-63.60%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Passenger Trips/Revenue Hour	2.90	2.52	15.08%	2.90	2.94	-1.19%
ADA On Time Performance	99.5%	99.3%	0.15%	99.55%	99.6%	-0.08%
Operator Overtime	0.42%	0.88%	-52.64%			
RideMICRO						
Total Passengers	1,437			2,578		
Pax Trips/Revenue Hour	1.13			1.07		
Ridership Statistics	AUG (FY23)	AUG (FY22)	% Change	Current	2022	% Change
Total Passenger Trips	55,815	55,227	1.06%	99,109	97,103	2.07%