

OPERATIONAL STATISTICS REPORT JUNE 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	June (FY22)	June (FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	44,164	68,281	-35.32%	505,215	832,146	-39.29%
Total Trolley Passenger Trips	679	3,295	-79.39%	20,057	30,566	-34.38%
Total UNCW Passenger Trips	-	-	0.00%	137,852	336,533	-59.04%
Total Fixed Route Passenger Trips	44,843	71,576	-37.35%	663,124	1,199,245	-44.70%
Average Weekday Passenger Trips	1,758	2,765	-36.43%			
Average Saturday Passenger Trips	889	1,808	-50.84%			
Average Sunday Passenger Trips	654	895	-26.90%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	124,630	138,271	-9.87%			
Operator Overtime	10.58%	7.13%	48.39%			
Revenue Service Delivered	97.82%	99.90%	-2.08%	99.17%	99.89%	-0.72%
Passenger Trips per Revenue Hour	4,484.30	10.78	41498.33%	66,312.40	15.79	419864.53%
Farebox Revenue and Pass Sales	\$48,429	\$64,532	-24.95%	\$513,659	\$844,568	-39.18%
Average Fare per Bus Passenger	\$1.08	\$0.95	13.68%	\$0.98	\$1.01	-3.18%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.37	\$0.41	-9.76%	\$0.31	\$0.35	-11.43%
PM Compliance	100.00%	93.90%	6.50%	0.00%	95.15%	-100.00%
Percentage of Vehicles Shopped	17.90%	20.00%	-10.50%			
Maintenance Overtime	3.51%	2.32%	51.29%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	June (FY22)	June (FY19)	% Change	Current	2019	% Change
Total ADA Passenger Trips	2,095	1,877	11.61%	22,721	21,628	5.05%
Total Non ADA Passenger Trips	2,126	3,009	-29.35%	24,947	37,966	-34.29%
Total Vaccine Passenger Trips	-	-		14		
Total Paratransit Passenger Trips	4,221	4,886	-13.61%	47,682	59,594	-19.99%
Average Weekday Passenger Trips	184	231	-20.41%			
Average Saturday Passenger Trips	29	47	-37.77%			
Average Sunday Passenger Trips	15	17	-13.24%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	15,632	247,467	-93.68%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.00%	-100.00%
Passenger Trips/Revenue Hour	3.15	2.94	7.18%	3.30	2.96	11.32%
ADA On Time Performance	99.65%	97.4%	2.31%	99.4%	98.0%	1.43%
Operator Overtime	0.97%	1.31%	-26.25%			
RideMICRO						
Total Passengers	301			1,605	0	
Passenger Trips/Revenue Hour	0.33			0.29	0	
WavePool						
Total Passengers	-	290	-100.00%	519	43,952	-98.82%
Passengers per Hour	-	5.80	-100.00%	2.78	5.98	-53.51%
Vanpools in Operation	-	2	-100.00%			