

OPERATIONAL STATISTICS REPORT MAY 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	May (FY22)	May (FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	44,616	72,733	-38.66%	461,051	763,865	-39.64%
Total Trolley Passenger Trips	1,284	2,807	-54.26%	19,378	27,271	-28.94%
Total UNCW Passenger Trips	2,818	10,313	-72.68%	137,852	336,533	-59.04%
Total Fixed Route Passenger Trips	48,718	85,853	-43.25%	618,281	1,127,669	-45.17%
Average Weekday Passenger Trips	1,988	3,419	-41.85%			
Average Saturday Passenger Trips	942	1,820	-48.26%			
Average Sunday Passenger Trips	639	837	-23.61%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	144,389	122,863	17.52%			
Operator Overtime	20.38%	14.50%	40.55%			
Revenue Service Delivered	97.82%	99.82%	-2.00%	99.29%	99.89%	-0.60%
Passenger Trips per Revenue Hour	8.45	12.93	-34.66%	8.64	14.85	-41.79%
Farebox Revenue and Pass Sales	\$51,316	\$75,676	-32.19%	\$465,232	\$780,036	-40.36%
Average Fare per Bus Passenger	\$1.12	\$1.04	7.50%	\$0.97	\$1.02	-5.06%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.31	\$0.37	-16.22%	0.30	\$0.42	-28.57%
PM Compliance	100.00%	98.00%	2.04%	99.32%	95.26%	4.26%
Percentage of Vehicles Shopped	15.70%	17.00%	-7.65%			
Maintenance Overtime	3.75%	2.12%	76.89%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	May (FY22)	May (FY19)	% Change	Current	2019	% Change
Total ADA Passenger Trips	2,006	2,177	-7.85%	20,626	19,751	4.43%
Total Non ADA Passenger Trips	2,050	3,319	-38.23%	22,823	34,957	-34.71%
Total Vaccine Passenger Trips	-			14		
Total Paratransit Passenger Trips	4,056	5,496	-26.20%	43,463	54,708	-20.55%
Average Weekday Passenger Trips	185	238	-22.21%			
Average Saturday Passenger Trips	28	44	-36.93%			
Average Sunday Passenger Trips	11	22	-48.18%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	81,295	219,481	-62.96%			
Missed Trips	0.00%	0.02%	0.00%	0.00%	0.07%	-100.00%
Passenger Trips/Revenue Hour	3.47	2.98	16.58%	3.36	2.97	13.05%
ADA On Time Performance	99.95%	98.4%	1.58%	0.0%	98.1%	-100.00%
Operator Overtime	1.09%	1.45%	-24.83%			
RideMICRO						
Total Passengers	292			1,304		
Passenger Trips/Revenue Hour	0.33			0.28		
WavePool						
Total Passengers	-	294	-100.00%	519	4,102	-87.35%
Passengers per Hour	-	7.26	-100.00%	2.78	5.99	-53.59%
Vanpools in Operation	-	2	-100.00%			