

MONTHLY OPERATIONS REPORT SEPTEMBER 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date					
*Fixed Route Ridership Statistics	SEP (FY23)	SEP (FY22)	% Change	Current	FY22	% Change			
Total Bus Passenger Trips	42,405	40,156	5.60%	133,046	122,433	8.67%			
Total Trolley Passenger Trips	1,229	2,082	-40.97%	3,809	5,918	-35.64%			
Total UNCW Passenger Trips	25,914	20,650	25.49%	33,122	31,640	4.68%			
Total Fixed Route Passenger Trips	69,548	62,888	10.59%	169,977	159,991	6.24%			
Average Weekday Passenger Trips	2,995	2,684	11.58%						
Average Saturday Passenger Trips	968	990	-2.25%						
Average Sunday Passenger Trips	664	640	3.71%						
Operating Statistics - Fixed Route									
Miles btwn Preventable Accidents	42,549	287,093	-85.18%						
Operator Overtime	21.34%	16.93%	26.05%						
Revenue Service Delivered	93.76%	99.95%	-6.19%				95.21%	99.94%	-4.73%
Passenger Trips per Revenue Hour	10.06	8.92	12.80%				9.06	8.55	5.99%
Farebox Revenue and Pass Sales	\$49,150	\$43,810	12.19%	\$130,050	\$127,503	2.00%			
Average Fare per Bus Passenger	\$0.89	\$0.70	27.44%	\$0.83	\$0.80	4.01%			
Maintenance									
Maintenance Cost per Revenue Mile	\$0.49	\$0.30	63.33%	\$0.39	0.27	44.44%			
PM Compliance	100.00%	98.30%	1.73%	100.00%	98.00%	2.04%			
Percentage of Vehicles Shopped	10.6%	16%	-33.75%						
Maintenance Overtime	5.43%	3.75%	44.80%						

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	SEP (FY23)	SEP (FY22)	% Change	Current	FY22	% Change
Total ADA Passenger Trips	2,164	1,924	12.47%	6,401	5,397	18.60%
Total Non ADA Passenger Trips	2,030	1,997	1.65%	6,675	6,128	8.93%
Total Paratransit Passenger Trips	4,194	3,921	6.96%	13,076	11,525	13.46%
Average Weekday Passenger Trips	190	182	4.53%			
Average Saturday Passenger Trips	36	21	75.61%			
Average Sunday Passenger Trips	14	5	189.47%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	85,566	191,782	-55.38%			
Missed Trips	0.00%	0.00%	0.00%			
Passenger Trips/Revenue Hour	2.88	3.32	-13.40%			
ADA On Time Performance	99.5%	98.2%	1.32%			
Operator Overtime	0.52%	0.49%	4.69%			
RideMICRO						
Total Passengers	1,320					
Pax Trips/Revenue Hour	2.47			2.60		
Ridership Statistics	SEP (FY23)	SEP (FY22)	% Change	Current		
Total Passenger Trips	70,868	62,888	12.69%	173,875	159,991	8.68%