

MONTHLY OPERATIONS REPORT DECEMBER 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	DEC (FY23)	DEC (FY22)	% Change	Current	FY22	% Change
Total FR Bus Passenger Trips	41,169	42,371	-2.84%	254,134	249,059	2.04%
Total Trolley Passenger Trips	937	1,850	-49.35%	7,166	11,813	-39.34%
Total UNCW Passenger Trips	6,184	2,908	112.65%	75,539	68,614	10.09%
RideMICRO Zones 3 and 4	1,051	-	-	5,992	-	-
Total FR and 3,4 Passenger Trips	49,341	47,129	4.69%	342,831	329,486	4.05%
Average Weekday Passenger Trips	1,924	1,879	2.40%			
Average Saturday Passenger Trips	814	981	-17.00%			
Average Sunday Passenger Trips	630	710	-11.27%			
RideMICRO						
Total Passengers	1,423			8,093		
Pax Trips/Revenue Hour	2.74			1.13		
Ridership Statistics	DEC (FY23)	DEC (FY22)	% Change	Current	FY22	% Change
Total Passenger Trips	49,713	47,272	5.16%	344,932	329,486	4.69%
Operating Statistics - Fixed Route						
Miles Between Road Calls	31,673	24,278	30.46%			
Operator Overtime	17.80%	15.80%	12.66%			
Revenue Service Delivered	98.41%	99.95%	-1.54%			
Passenger Trips per Revenue Hour	7.56	7.65	-1.17%	8.70	8.45	2.99%
Farebox Revenue and Pass Sales	\$37,025	\$45,826	-19.20%	\$246,671	\$250,737	-1.62%
Average Fare per Bus Passenger	\$1.14	\$0.97	16.96%	\$1.06	\$1.04	1.82%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.54	\$0.39	37.51%	\$0.45	0.27	66.67%
PM Compliance	98.60%	100.00%	-1.40%	99.80%	98.87%	0.94%
Percentage of Vehicles Shopped	8.8%	9.80%	-10.20%			
Maintenance Overtime	4.83%	8.58%	-43.71%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	DEC (FY23)	DEC (FY22)	% Change	Current	FY22	% Change
Total ADA Passenger Trips	1,917	1,805	6.20%	12,708	11,007	15.45%
Total Non ADA Passenger Trips	2,083	1,966	5.95%	12,849	12,238	4.99%
Total Paratransit Passenger Trips	4,000	3,771	6.07%	25,557	23,245	9.95%
Average Weekday Passenger Trips	174	160	8.43%			
Average Saturday Passenger Trips	25	19	33.93%			
Average Sunday Passenger Trips	15	6	150.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	145,165	249,485	-41.81%			
Missed Trips	0.00%	0.00%	0.00%			
Passenger Trips/Revenue Hour	2.97	3.31	-10.32%	2.93	3.33	-12.01%
ADA On Time Performance	98.6%	99.8%	-1.15%	99.4%	99.2%	0.25%
Operator Overtime	0.47%	0.62%	-23.62%			