

OPERATIONAL STATISTICS REPORT APRIL 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	April (FY22)	April (FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	44,816	72,226	-37.95%	416,435	691,132	-39.75%
Total Trolley Passenger Trips	1,356	3,051	-55.56%	18,094	24,464	-26.04%
Total UNCW Passenger Trips	15,697	50,981	-69.21%	135,034	326,220	-58.61%
Total Fixed Route Passenger Trips	61,869	126,258	-51.00%	569,563	1,041,816	-45.33%
Average Weekday Passenger Trips	2,605	5,278	-50.64%			
Average Saturday Passenger Trips	1,008	1,766	-42.93%			
Average Sunday Passenger Trips	709	1,023	-30.73%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	167,222	139,053	20.26%			
Operator Overtime	19.88%	12.48%	59.29%			
Revenue Service Delivered	97.47%	99.86%	-2.40%	99.44%	99.89%	-0.45%
Passenger Trips per Revenue Hour	9.12	15.94	-42.77%	8.66	15.03	-42.37%
Farebox Revenue and Pass Sales	\$37,372	\$69,903	-46.54%	\$413,916	\$704,361	-41.24%
Average Fare per Bus Passenger	\$0.81	\$0.93	-12.97%	\$0.95	\$0.98	-2.80%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.41	\$0.24	70.83%	0.30	\$0.35	-14.29%
PM Compliance	100.00%	95.50%	4.71%	99.32%	94.99%	4.56%
Percentage of Vehicles Shopped	10.30%	17.00%	-39.41%			
Maintenance Overtime	5.82%	3.16%	84.18%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	April (FY22)	April (FY19)	% Change	Current	2019	% Change
Total ADA Passenger Trips	1,944	2,053	-5.31%	18,620	17,574	5.95%
Total Non ADA Passenger Trips	2,046	2,944	-30.50%	20,773	31,638	-34.34%
Total Vaccine Passenger Trips	-	0		14		
Total Paratransit Passenger Trips	3,990	4,997	-20.15%	39,407	49,212	-19.92%
Average Weekday Passenger Trips	183	217	-15.71%			
Average Saturday Passenger Trips	26	40	-35.50%			
Average Sunday Passenger Trips	7	21	-68.26%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	63,098	204,322	-69.12%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.01%	-100.00%
Passenger Trips/Revenue Hour	3.44	3.02	14.06%	3.35	2.97	12.66%
ADA On Time Performance	99.8%	93.0%	7.26%	99.4%	93.8%	5.92%
Operator Overtime	1.07%	1.37%	-22.19%			
RideMICRO						
Total Passengers	295			1,012		
Passenger Trips/Revenue Hour	0.38			0.27		
WavePool						
Total Passengers	-	312	-100.00%	519	3,808	-86.37%
Passengers per Hour	-	7.43	-100.00%	2.78	5.98	-53.51%
Vanpools in Operation	-	2	-100.00%			