OPERATION <i>A</i>	AL STATISTICS R	EPORT OCTO	BER 2021 - RE	VISED 12-10	-21	
MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route		October				
Ridership Statistics	October (FY22)	(FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	43,394	77,582	-44.07%	165,827	269,623	-38.50%
Total Trolley Passenger Trips	2,132	1,406	51.64%	8,050	11,051	-27.16%
Total UNCW Passenger Trips	17,001	44,121	-61.47%	48,641	80,346	-39.46%
Total Fixed Route Passenger Trips	62,527	123,109	-49.21%	222,518	361,020	-38.36%
Average Weekday Passenger Trips	2,598	4,872	-46.68%			
Average Saturday Passenger Trips	888	1,830	-51.48%			
Average Sunday Passenger Trips	707	936	-24.49%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	198,371	175,767	12.86%			
Operator Overtime	16.89%	10.86%	55.52%			
Revenue Service Delivered	99.97%	99.89%	0.08%	99.94%	99.87%	0.07%
Passenger Trips per Revenue Hour	8.60	15.60	-44.88%	8.46	14.73	-42.57%
Farebox Revenue and Pass Sales	\$40,499	\$78,999	-48.73%	\$168,002	\$286,984	-41.46%
Average Fare per Bus Passenger	\$0.65	\$1.00	-35.23%	\$0.76	\$1.02	-25.98%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.24	\$0.28	-14.29%	0.26	\$0.40	-35.00%
PM Compliance	100.00%	100.00%	0.00%	98.30%	92.42%	6.36%
Percentage of Vehicles Shopped	6.40%	23.00%	-72.17%			
Maintonanco Overtimo	C 400/	2.050/	400.040/			
Maintenance Overtime	6.40%	3.05%	109.84%			
MANAGED BY AUTHORITY	6.40%	MONTHLY	109.84%	Fis	scal Year to Da	te
MANAGED BY AUTHORITY Paratransit		MONTHLY This Month				
MANAGED BY AUTHORITY Paratransit Ridership Statistics	Current	MONTHLY This Month 2019	% Change	Current	2019	% Change
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips	Current 1,907	MONTHLY This Month 2019 1,758	% Change 8.48%	Current 7,304	<b>2019</b> 6,694	<b>% Change</b> 9.11%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips	Current 1,907 2,183	MONTHLY This Month 2019	% Change	<b>Current</b> 7,304 8,311	2019	<b>% Change</b> 9.11%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips	Current 1,907 2,183 9	MONTHLY This Month 2019 1,758 3,844	% Change 8.48% -43.21%	Current 7,304 8,311 15	<b>2019</b> 6,694 13,080	% Change 9.11% -36.46%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips	Current 1,907 2,183 9 4,099	MONTHLY This Month 2019 1,758 3,844 5,602	% Change 8.48% -43.21% -26.83%	<b>Current</b> 7,304 8,311	<b>2019</b> 6,694	% Change 9.11% -36.46%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips	Current 1,907 2,183 9 4,099 189	MONTHLY This Month 2019 1,758 3,844 5,602 232	% Change 8.48% -43.21% -26.83% -18.47%	Current 7,304 8,311 15	<b>2019</b> 6,694 13,080	% Change 9.11% -36.46%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips	Current 1,907 2,183 9 4,099	MONTHLY This Month 2019 1,758 3,844 5,602 232 44	% Change 8.48% -43.21% -26.83% -18.47% -56.36%	Current 7,304 8,311 15	<b>2019</b> 6,694 13,080	% Change 9.11% -36.46%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips	Current 1,907 2,183 9 4,099 189	MONTHLY This Month 2019 1,758 3,844 5,602 232	% Change 8.48% -43.21% -26.83% -18.47%	Current 7,304 8,311 15	<b>2019</b> 6,694 13,080	% Change 9.11% -36.46%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips	Current 1,907 2,183 9 4,099 189 19	MONTHLY This Month 2019 1,758 3,844 5,602 232 44	% Change 8.48% -43.21% -26.83% -18.47% -56.36%	Current 7,304 8,311 15	<b>2019</b> 6,694 13,080	% Change 9.11% -36.46%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents	Current  1,907 2,183 9 4,099 189 19 6	MONTHLY This Month 2019  1,758 3,844  5,602 232 44 20  17,119	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%	Current 7,304 8,311 15 15,630	2019 6,694 13,080 19,774	% Change 9.11% -36.46% -20.96%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips  Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips	Current 1,907 2,183 9 4,099 189 19	MONTHLY This Month 2019 1,758 3,844  5,602 232 44 20	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%	Current 7,304 8,311 15	<b>2019</b> 6,694 13,080	% Change 9.11% -36.46% -20.96%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00% 3.16	MONTHLY This Month 2019  1,758 3,844  5,602 232 44 20  17,119 0.02% 2.87	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00% 10.23%	Current 7,304 8,311 15 15,630  0.00% 3.24	2019 6,694 13,080 19,774 0.01% 2.95	% Change 9.11% -36.46% -20.96%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips  Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00%	MONTHLY This Month 2019  1,758 3,844  5,602  232 44 20  17,119 0.02%	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00%	Current 7,304 8,311 15 15,630	2019 6,694 13,080 19,774	% Change 9.11% -36.46% -20.96%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Average Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Passenger Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00% 3.16	MONTHLY This Month 2019  1,758 3,844  5,602 232 44 20  17,119 0.02% 2.87	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00% 10.23%	Current 7,304 8,311 15 15,630  0.00% 3.24	2019 6,694 13,080 19,774 0.01% 2.95	% Change 9.11% -36.46%  -20.96%  0.00% 9.82%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00% 3.16 99.2%	MONTHLY This Month 2019  1,758 3,844  5,602  232  44  20  17,119 0.02% 2.87 95.3% 0.73%	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00% 10.23% 4.04% -22.21%	Current 7,304 8,311 15 15,630  0.00% 3.24 99.0%	2019 6,694 13,080 19,774 0.01% 2.95 96.5%	% Change 9.11% -36.46%  -20.96%  0.00% 9.82%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Average Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Passenger Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00% 3.16 99.2%	MONTHLY This Month 2019  1,758 3,844  5,602  232 44 20  17,119 0.02% 2.87 95.3%	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00% 10.23% 4.04%	Current 7,304 8,311 15 15,630  0.00% 3.24	2019 6,694 13,080 19,774 0.01% 2.95	% Change 9.11% -36.46%  -20.96%  0.00% 9.82%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime WavePool	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00% 3.16 99.2% 0.57%	MONTHLY This Month 2019  1,758 3,844  5,602  232  44  20  17,119 0.02% 2.87 95.3% 0.73%	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00% 10.23% 4.04% -22.21%	Current 7,304 8,311 15 15,630  0.00% 3.24 99.0%	2019 6,694 13,080 19,774 0.01% 2.95 96.5%	% Change 9.11% -36.46%  -20.96%  0.00% 9.82% 2.54%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime WavePool Total Passengers Passengers per Hour Vanpools in Operation	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00% 3.16 99.2% 0.57%	MONTHLY This Month 2019  1,758 3,844  5,602 232 44 20  17,119 0.02% 2.87 95.3% 0.73%	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00% 10.23% 4.04% -22.21%	Current 7,304 8,311 15 15,630  0.00% 3.24 99.0%	2019 6,694 13,080 19,774 0.01% 2.95 96.5%	% Change 9.11% -36.46%  -20.96%  0.00% 9.82% 2.54%  -68.85%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime WavePool Total Passengers Passengers per Hour	Current  1,907 2,183 9 4,099 189 19 6 212,360 0.00% 3.16 99.2% 0.57%	MONTHLY This Month 2019  1,758 3,844  5,602 232 44 20  17,119 0.02% 2.87 95.3% 0.73%  500 6.66	% Change 8.48% -43.21%  -26.83% -18.47% -56.36% -69.00%  1140.49% 0.00% 10.23% 4.04% -22.21%  -100.00% -100.00%	Current 7,304 8,311 15 15,630  0.00% 3.24 99.0%	2019 6,694 13,080 19,774 0.01% 2.95 96.5%	% Change 9.11% -36.46%  -20.96%  0.00% 9.82% 2.54%  -68.85%

f \* Data was not available at the time of publication of this report.