

OPERATIONAL STATISTICS REPORT OCTOBER 2021 - REVISED 12-10-21

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	October (FY22)	October (FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	43,394	77,582	-44.07%	165,827	269,623	-38.50%
Total Trolley Passenger Trips	2,132	1,406	51.64%	8,050	11,051	-27.16%
Total UNCW Passenger Trips	17,001	44,121	-61.47%	48,641	80,346	-39.46%
Total Fixed Route Passenger Trips	62,527	123,109	-49.21%	222,518	361,020	-38.36%
Average Weekday Passenger Trips	2,598	4,872	-46.68%			
Average Saturday Passenger Trips	888	1,830	-51.48%			
Average Sunday Passenger Trips	707	936	-24.49%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	198,371	175,767	12.86%			
Operator Overtime	16.89%	10.86%	55.52%			
Revenue Service Delivered	99.97%	99.89%	0.08%	99.94%	99.87%	0.07%
Passenger Trips per Revenue Hour	8.60	15.60	-44.88%	8.46	14.73	-42.57%
Farebox Revenue and Pass Sales	\$40,499	\$78,999	-48.73%	\$168,002	\$286,984	-41.46%
Average Fare per Bus Passenger	\$0.65	\$1.00	-35.23%	\$0.76	\$1.02	-25.98%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.24	\$0.28	-14.29%	0.26	\$0.40	-35.00%
PM Compliance	100.00%	100.00%	0.00%	98.30%	92.42%	6.36%
Percentage of Vehicles Shopped	6.40%	23.00%	-72.17%			
Maintenance Overtime	6.40%	3.05%	109.84%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month 2019	% Change	Current	2019	% Change
Total ADA Passenger Trips	1,907	1,758	8.48%	7,304	6,694	9.11%
Total Non ADA Passenger Trips	2,183	3,844	-43.21%	8,311	13,080	-36.46%
Total Vaccine Passenger Trips	9			15		
Total Paratransit Passenger Trips	4,099	5,602	-26.83%	15,630	19,774	-20.96%
Average Weekday Passenger Trips	189	232	-18.47%			
Average Saturday Passenger Trips	19	44	-56.36%			
Average Sunday Passenger Trips	6	20	-69.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	212,360	17,119	1140.49%			
Missed Trips	0.00%	0.02%	0.00%	0.00%	0.01%	0.00%
Passenger Trips/Revenue Hour	3.16	2.87	10.23%	3.24	2.95	9.82%
ADA On Time Performance	99.2%	95.3%	4.04%	99.0%	96.5%	2.54%
Operator Overtime	0.57%	0.73%	-22.21%			
WavePool						
Total Passengers	-	500	-100.00%	519	1,666	-68.85%
Passengers per Hour	-	6.66	-100.00%	2.78	6.54	-57.49%
Vanpools in Operation	-	2	-100.00%			
Special Services						
Amtrak Passengers *	-	153	-100.00%	852	1,089	-21.76%

* Data was not available at the time of publication of this report.