

OPERATIONAL STATISTICS REPORT MARCH 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	March (FY22)	March (FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	45,895	75,084	-38.88%	371,619	618,906	-39.96%
Total Trolley Passenger Trips	1,849	2,635	-29.83%	16,738	21,413	-21.83%
Total UNCW Passenger Trips	16,477	43,101	-61.77%	119,337	275,239	-56.64%
Total Fixed Route Passenger Trips	64,221	120,820	-46.85%	507,694	915,558	-44.55%
Average Weekday Passenger Trips	2,513	5,071	-50.45%			
Average Saturday Passenger Trips	916	1,872	-51.08%			
Average Sunday Passenger Trips	646	393	64.44%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	136,273	172,873	-21.17%			
Operator Overtime	19.43%	13.91%	39.68%			
Revenue Service Delivered	97.87%	99.99%	-2.12%	99.66%	99.89%	-0.23%
Passenger Trips per Revenue Hour	9.18	15.74	-41.70%	8.61	14.78	-41.75%
Farebox Revenue and Pass Sales	\$44,459	\$88,303	-49.65%	\$376,544	\$634,458	-40.65%
Average Fare per Bus Passenger	\$0.93	\$1.14	-18.32%	\$0.97	\$0.99	-2.06%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.33	\$0.25	32.00%	0.29	\$0.36	-19.44%
PM Compliance	100.00%	94.53%	5.79%	99.24%	94.93%	4.54%
Percentage of Vehicles Shopped	8.70%	17.00%	-48.82%			
Maintenance Overtime	7.00%	4.34%	61.29%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	March (FY22)	March (FY19)	% Change	Current	2019	% Change
Total ADA Passenger Trips	2,188	1,912	14.44%	16,676	15,521	7.44%
Total Non ADA Passenger Trips	2,424	3,158	-23.24%	18,727	28,694	-34.74%
Total Vaccine Passenger Trips	-			14		
Total Paratransit Passenger Trips	4,612	5,070	-9.03%	35,417	44,215	-19.90%
Average Weekday Passenger Trips	196	226	-13.33%			
Average Saturday Passenger Trips	23	43	-47.09%			
Average Sunday Passenger Trips	4	22	-81.82%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	46,280	159,834	-71.04%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.01%	-100.00%
Passenger Trips/Revenue Hour	3.38	2.92	15.75%	3.34	2.96	12.84%
ADA On Time Performance	99.6%	93.4%	6.64%	99.3%	93.9%	5.70%
Operator Overtime	1.23%	1.68%	-26.79%			
RideMICRO						
Total Passengers	202			717		
Passenger Trips/Revenue Hour	0.28			0.24		
WavePool						
Total Passengers	-	287	-100.00%	519	3,496	-85.15%
Passengers per Hour	-	3.63	-100.00%	2.78	5.82	-52.23%
Vanpools in Operation	-	2	-100.00%			