

**OPERATIONAL STATISTICS REPORT JULY 2021**

<b>MANAGED BY FIRST TRANSIT</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>*Fixed Route Ridership Statistics</b>	<b>Current</b>	<b>This Month 2019</b>	<b>% Change</b>	<b>Current</b>	<b>2019</b>	<b>% Change</b>
Total Bus Passenger Trips	40,037	71,137	-43.72%	40,037	71,137	-43.72%
Total Trolley Passenger Trips	1,839	4,473	-58.89%	1,839	4,473	-58.89%
Total UNCW Passenger Trips	-	-	0.00%	-	-	0.00%
<b>Total Fixed Route Passenger Trips</b>	<b>41,876</b>	<b>75,610</b>	<b>-44.62%</b>	<b>41,876</b>	<b>75,610</b>	<b>-44.62%</b>
Average Weekday Passenger Trips	1,608	2,985	-46.12%			
Average Saturday Passenger Trips	949	1,951	-51.38%			
Average Sunday Passenger Trips	583	1,025	-43.09%			
<b>Operating Statistics - Fixed Route</b>						
Miles btwn Preventable Accidents	181,666	86,349	110.39%			
Operator Overtime	10.59%	8.21%	28.99%			
Revenue Service Delivered	99.94%	99.93%	0.01%	99.94%	99.93%	0.01%
Passenger Trips per Revenue Hour	7.81	13.04	-40.14%	7.81	13.04	-40.14%
Farebox Revenue and Pass Sales	\$37,695	\$66,900	-43.65%	\$37,695	\$66,900	-43.65%
Average Fare per Bus Passenger	\$0.90	\$0.88	2.29%	\$0.90	\$0.88	2.29%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$0.45	\$0.45	0.00%	0.45	\$0.45	0.00%
PM Compliance	95.70%	92.70%	3.24%	95.70%	92.70%	3.24%
Percentage of Vehicles Shopped	16%	26%	-38.46%			
Maintenance Overtime	4.84%	1.40%	245.71%			
<b>MANAGED BY AUTHORITY</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>Paratransit Ridership Statistics</b>	<b>Current</b>	<b>This Month Last Year</b>	<b>% Change</b>	<b>Current</b>	<b>Prior</b>	<b>% Change</b>
Total ADA Passenger Trips	1,663	1,865	-10.83%	1,663	1,865	-10.83%
Total Non ADA Passenger Trips	2,025	3,451	-41.32%	2,025	3,451	-41.32%
Total Vaccine Passenger Trips	0			0		
<b>Total Paratransit Passenger Trips</b>	<b>3,688</b>	<b>5,316</b>	<b>-30.62%</b>	<b>3,688</b>	<b>5,316</b>	<b>-30.62%</b>
Average Weekday Passenger Trips	163	240	-32.08%			
Average Saturday Passenger Trips	18	44	-59.09%			
Average Sunday Passenger Trips	2	22	-90.91%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	154,880	81,274	90.57%			
Missed Trips	0.00%	0.00%	0.00%	0.0000%	0.0000%	0.00%
Passenger Trips/Revenue Hour	3.49	3.24	7.72%	3.49	3.24	7.72%
ADA On Time Performance	99.5%	95.4%	4.30%	99.50%	95.4%	4.30%
Operator Overtime	1.27%	0.60%	111.67%			
<b>**WavePool</b>						
Total Passengers	298	450	-33.78%	298.00	450.00	-33.78%
Passengers per Hour	3.00	6.72	-55.34%	3.00	6.72	-55.34%
Vanpools in Operation	1	2	-50.00%			
<b>Special Services</b>						
Amtrak Passengers	193	270	-28.52%	193	270	-28.52%