OPERATIONAL STATISTICS REPORT FEBRUARY 2022						
MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route	February	February				
Ridership Statistics	(FY22)	(FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	40,632	71,436	-43.12%	325,724	543,822	-40.10%
Total Trolley Passenger Trips	1,812	2,365	-23.38%	14,889	18,778	-20.71%
Total UNCW Passenger Trips	23,156	50,771	-54.39%	102,860	232,138	-55.69%
Total Fixed Route Passenger Trips	65,600	124,572	-47.34%	443,473	794,738	-44.20%
Average Weekday Passenger Trips	2,967	5,670	-47.67%			
Average Saturday Passenger Trips	915	1,823	-49.84%			
Average Sunday Passenger Trips	651	970	-32.89%			
Operating Statistics - Fixed Route		,				
Miles btwn Preventable Accidents	198,326	151,532	30.88%			
Operator Overtime	21.83%	13.58%	60.75%			
Revenue Service Delivered	99.56%	98.89%	0.68%	99.88%	99.26%	0.63%
Passenger Trips per Revenue Hour	9.91	16.39	-39.54%	8.53	14.80	-42.35%
Farebox Revenue and Pass Sales	\$48,390	\$61,106	-20.81%	\$332,085	\$546,656	-39.25%
Average Fare per Bus Passenger	\$1.14	\$0.83	37.36%	\$0.97	\$0.97	0.00%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.19	\$0.41	-53.66%	0.28	\$0.37	-24.32%
PM Compliance	100.00%	97.40%	2.67%	99.25%	94.98%	4.50%
Percentage of Vehicles Shopped	8.79%	14.00%	-37.21%	•	•	
Maintenance Overtime	8.91%	2.98%	198.99%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
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Paratransit	February	February		118	cai real to Da	te
	February (FY22)		% Change	Current	2019	% Change
Paratransit	•	February	% Change 8.82%			
Paratransit Ridership Statistics	(FY22)	February (FY19)		Current	2019	% Change
Paratransit Ridership Statistics Total ADA Passenger Trips	<b>(FY22)</b> 1,875	February (FY19) 1,723	8.82%	Current 14,488	<b>2019</b> 13,609	<b>% Change</b> 6.46%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips	<b>(FY22)</b> 1,875	February (FY19) 1,723	8.82%	Current 14,488 16,303	<b>2019</b> 13,609	<b>% Change</b> 6.46%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips	(FY22) 1,875 2,215	February (FY19) 1,723 3,198	8.82% -30.74%	Current 14,488 16,303 14	<b>2019</b> 13,609 25,536	% Change 6.46% -36.16%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips	(FY22) 1,875 2,215 - 4,090	February (FY19) 1,723 3,198 4,921	8.82% -30.74% - <b>16.89%</b>	Current 14,488 16,303 14	<b>2019</b> 13,609 25,536	% Change 6.46% -36.16%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips	(FY22) 1,875 2,215 - 4,090 199	February (FY19) 1,723 3,198 4,921 234	8.82% -30.74% - <b>16.89%</b> -15.17%	Current 14,488 16,303 14	<b>2019</b> 13,609 25,536	% Change 6.46% -36.16%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips	(FY22) 1,875 2,215 - 4,090 199 23	February (FY19) 1,723 3,198 4,921 234 40	8.82% -30.74% -16.89% -15.17% -41.88%	Current 14,488 16,303 14	<b>2019</b> 13,609 25,536	% Change 6.46% -36.16%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips	(FY22) 1,875 2,215 - 4,090 199 23	February (FY19) 1,723 3,198 4,921 234 40	8.82% -30.74% -16.89% -15.17% -41.88%	Current 14,488 16,303 14	<b>2019</b> 13,609 25,536	% Change 6.46% -36.16%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit	(FY22)  1,875  2,215  -  4,090  199  23  7	February (FY19) 1,723 3,198 4,921 234 40 22	8.82% -30.74% -16.89% -15.17% -41.88% -69.32%	Current 14,488 16,303 14	<b>2019</b> 13,609 25,536	% Change 6.46% -36.16%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents	(FY22)  1,875 2,215  - 4,090 199 23 7	February (FY19) 1,723 3,198 4,921 234 40 22	8.82% -30.74% -16.89% -15.17% -41.88% -69.32%	Current 14,488 16,303 14 30,805	2019 13,609 25,536 39,145	% Change 6.46% -36.16% -21.31%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips	(FY22)  1,875  2,215  -  4,090  199  23  7  24,568  0.00%	February (FY19) 1,723 3,198 4,921 234 40 22 129,716 0.02%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00%	Current  14,488  16,303  14  30,805	2019 13,609 25,536 39,145	% Change 6.46% -36.16% -21.31%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour	(FY22)  1,875 2,215  - 4,090 199 23 7 24,568 0.00% 3.30	February (FY19) 1,723 3,198 4,921 234 40 22 129,716 0.02% 3.02	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13%	Current  14,488  16,303  14  30,805	2019 13,609 25,536 39,145 0.01% 2.96	% Change 6.46% -36.16% -21.31%  100.00% 12.45%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance	(FY22)  1,875 2,215  - 4,090 199 23 7  24,568 0.00% 3.30 99.2%	February (FY19)  1,723 3,198  4,921 234 40 22  129,716 0.02% 3.02 95.3%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13% 4.09%	Current  14,488  16,303  14  30,805	2019 13,609 25,536 39,145 0.01% 2.96	% Change 6.46% -36.16% -21.31%  100.00% 12.45%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime	(FY22)  1,875 2,215  - 4,090 199 23 7  24,568 0.00% 3.30 99.2%	February (FY19)  1,723 3,198  4,921 234 40 22  129,716 0.02% 3.02 95.3%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13% 4.09%	Current  14,488  16,303  14  30,805	2019 13,609 25,536 39,145 0.01% 2.96	% Change 6.46% -36.16% -21.31%  100.00% 12.45%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO	(FY22)  1,875 2,215  - 4,090 199 23 7  24,568 0.00% 3.30 99.2% 0.47%	February (FY19)  1,723 3,198  4,921 234 40 22  129,716 0.02% 3.02 95.3%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13% 4.09%	Current  14,488  16,303  14  30,805  0.00%  3.33  99.2%	2019 13,609 25,536 39,145 0.01% 2.96	% Change 6.46% -36.16% -21.31%  100.00% 12.45%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers	(FY22)  1,875 2,215  - 4,090 199 23 7 24,568 0.00% 3.30 99.2% 0.47%	February (FY19)  1,723 3,198  4,921 234 40 22  129,716 0.02% 3.02 95.3%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13% 4.09%	Current  14,488  16,303  14  30,805  0.00%  3.33  99.2%	2019 13,609 25,536 39,145 0.01% 2.96	% Change 6.46% -36.16% -21.31%  100.00% 12.45%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers Passenger Trips/Revenue Hour	(FY22)  1,875 2,215  - 4,090 199 23 7 24,568 0.00% 3.30 99.2% 0.47%	February (FY19)  1,723 3,198  4,921 234 40 22  129,716 0.02% 3.02 95.3%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13% 4.09%	Current  14,488  16,303  14  30,805  0.00%  3.33  99.2%	2019 13,609 25,536 39,145 0.01% 2.96	% Change 6.46% -36.16% -21.31%  100.00% 12.45%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers Passenger Trips/Revenue Hour WavePool	(FY22)  1,875 2,215  -  4,090 199 23 7  24,568 0.00% 3.30 99.2% 0.47%  123 0.20	February (FY19)  1,723 3,198  4,921 234 40 22  129,716 0.02% 3.02 95.3% 1.45%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13% 4.09% -67.91%	Current  14,488  16,303  14  30,805  0.00%  3.33  99.2%  515  0.23	2019 13,609 25,536 39,145 0.01% 2.96 93.9%	% Change 6.46% -36.16% -21.31%  100.00% 12.45% 5.59%
Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers Passenger Trips/Revenue Hour WavePool Total Passengers	(FY22)  1,875 2,215  - 4,090 199 23 7  24,568 0.00% 3.30 99.2% 0.47%  123 0.20	February (FY19)  1,723 3,198  4,921 234 40 22  129,716 0.02% 3.02 95.3% 1.45%	8.82% -30.74%  -16.89% -15.17% -41.88% -69.32%  -81.06% 0.00% 9.13% 4.09% -67.91%	Current  14,488  16,303  14  30,805  0.00%  3.33  99.2%  515  0.23	2019 13,609 25,536 39,145 0.01% 2.96 93.9%	% Change 6.46% -36.16% -21.31%  100.00% 12.45% 5.59%  -83.83%