

OPERATIONAL STATISTICS REPORT FEBRUARY 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	February (FY22)	February (FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	40,632	71,436	-43.12%	325,724	543,822	-40.10%
Total Trolley Passenger Trips	1,812	2,365	-23.38%	14,889	18,778	-20.71%
Total UNCW Passenger Trips	23,156	50,771	-54.39%	102,860	232,138	-55.69%
Total Fixed Route Passenger Trips	65,600	124,572	-47.34%	443,473	794,738	-44.20%
Average Weekday Passenger Trips	2,967	5,670	-47.67%			
Average Saturday Passenger Trips	915	1,823	-49.84%			
Average Sunday Passenger Trips	651	970	-32.89%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	198,326	151,532	30.88%			
Operator Overtime	21.83%	13.58%	60.75%			
Revenue Service Delivered	99.56%	98.89%	0.68%	99.88%	99.26%	0.63%
Passenger Trips per Revenue Hour	9.91	16.39	-39.54%	8.53	14.80	-42.35%
Farebox Revenue and Pass Sales	\$48,390	\$61,106	-20.81%	\$332,085	\$546,656	-39.25%
Average Fare per Bus Passenger	\$1.14	\$0.83	37.36%	\$0.97	\$0.97	0.00%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.19	\$0.41	-53.66%	0.28	\$0.37	-24.32%
PM Compliance	100.00%	97.40%	2.67%	99.25%	94.98%	4.50%
Percentage of Vehicles Shopped	8.79%	14.00%	-37.21%			
Maintenance Overtime	8.91%	2.98%	198.99%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	February (FY22)	February (FY19)	% Change	Current	2019	% Change
Total ADA Passenger Trips	1,875	1,723	8.82%	14,488	13,609	6.46%
Total Non ADA Passenger Trips	2,215	3,198	-30.74%	16,303	25,536	-36.16%
Total Vaccine Passenger Trips	-			14		
Total Paratransit Passenger Trips	4,090	4,921	-16.89%	30,805	39,145	-21.31%
Average Weekday Passenger Trips	199	234	-15.17%			
Average Saturday Passenger Trips	23	40	-41.88%			
Average Sunday Passenger Trips	7	22	-69.32%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	24,568	129,716	-81.06%			
Missed Trips	0.00%	0.02%	0.00%	0.00%	0.01%	100.00%
Passenger Trips/Revenue Hour	3.30	3.02	9.13%	3.33	2.96	12.45%
ADA On Time Performance	99.2%	95.3%	4.09%	99.2%	93.9%	5.59%
Operator Overtime	0.47%	1.45%	-67.91%			
RideMICRO						
Total Passengers	123			515		
Passenger Trips/Revenue Hour	0.20			0.23		
WavePool						
Total Passengers	-	384	-100.00%	519	3,209	-83.83%
Passengers per Hour	-	5.73	-100.00%	2.78	6.09	-54.35%
Vanpools in Operation	-	2	-100.00%			