OPERATIONAL STATISTICS REPORT DECEMBER 2021						
MANAGED BY TRANSDEV				Fiscal Year to Date		
Fixed Route	December	December				
Ridership Statistics	(FY22)	(FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	42,371	63,703	-33.49%	249,059	402,765	-38.16%
Total Trolley Passenger Trips	1,850	1,762	4.99%	11,813	14,238	-17.03%
Total UNCW Passenger Trips	2,908	20,389	-85.74%	68,614	146,386	-53.13%
Total Fixed Route Passenger Trips	47,129	85,854	-45.11%	329,486	563,389	-41.52%
Average Weekday Passenger Trips	1,879	3,665	-48.72%			
Average Saturday Passenger Trips	981	1,646	-40.38%			
Average Sunday Passenger Trips	710	863	-17.79%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	297,813	138,572	114.92%			
Operator Overtime	15.80%	13.72%	-15.16%			
Revenue Service Delivered	99.95%	99.85%	0.10%	99.95%	99.88%	0.07%
Passenger Trips per Revenue Hour	7.65	12.61	-39.30%	8.45	14.44	-41.50%
Farebox Revenue and Pass Sales	\$45,826	\$71,675	-36.06%	\$250,737	\$413,975	-39.43%
Average Fare per Bus Passenger	\$0.97	\$1.09	-10.79%	\$0.76	\$0.99	-23.13%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.39	\$0.34	14.71%	0.27	\$0.38	28.95%
PM Compliance	100.00%	100.00%	0.00%	98.87%	94.06%	5.11%
Percentage of Vehicles Shopped	9.80%	18.00%	-45.56%			
Maintenance Overtime	8.58%	1.40%	512.86%			
MANAGED BY AUTHORITY	MONTHLY		Fiscal Year to Date			
Paratransit	December	December				
Paratransit Ridership Statistics	December (FY22)	December (FY19)	% Change	Current	2019	% Change
			% Change 10.40%	Current 11,007	2019 10,110	% Change 8.87%
Ridership Statistics	(FY22)	(FY19) 1,635	•			
Ridership Statistics Total ADA Passenger Trips	(FY22) 1,805	(FY19) 1,635	10.40%	11,007	10,110	8.87%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips	(FY22) 1,805	(FY19) 1,635	10.40%	11,007 12,224	10,110	8.87%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips	(FY22) 1,805 1,966	(FY19) 1,635 2,722	10.40% -27.77%	11,007 12,224 14	10,110 18,944	8.87% -35.47%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips	(FY22) 1,805 1,966 - 3,771	(FY19) 1,635 2,722 4,357	10.40% -27.77% -13.45%	11,007 12,224 14	10,110 18,944	8.87% -35.47%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips	(FY22) 1,805 1,966 - 3,771 160	(FY19) 1,635 2,722 4,357 204	10.40% -27.77% -13.45% -21.33%	11,007 12,224 14	10,110 18,944	8.87% -35.47%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips	(FY22) 1,805 1,966 - - 3,771 160 19	(FY19) 1,635 2,722 4,357 204 33	10.40% -27.77% -13.45% -21.33% -43.44%	11,007 12,224 14	10,110 18,944	8.87% -35.47%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips	(FY22) 1,805 1,966 - - 3,771 160 19	(FY19) 1,635 2,722 4,357 204 33	10.40% -27.77% -13.45% -21.33% -43.44%	11,007 12,224 14	10,110 18,944	8.87% -35.47%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit	(FY22) 1,805 1,966 - 3,771 160 19	(FY19) 1,635 2,722 4,357 204 33 20	10.40% -27.77% -13.45% -21.33% -43.44% -70.00%	11,007 12,224 14	10,110 18,944	8.87% -35.47%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents	(FY22) 1,805 1,966 - 3,771 160 19 6	(FY19) 1,635 2,722 4,357 204 33 20 70,971	10.40% -27.77% -13.45% -21.33% -43.44% -70.00%	11,007 12,224 14 23,245	10,110 18,944 29,054	8.87% -35.47% - 19.99%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00%	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02%	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00%	11,007 12,224 14 23,245	10,110 18,944 29,054	8.87% -35.47% -19.99%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13%	11,007 12,224 14 23,245 0.00% 3.33	10,110 18,944 29,054 0.01% 2.95	8.87% -35.47% -19.99% 100.00% 12.88%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8%	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7%	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61%	11,007 12,224 14 23,245 0.00% 3.33	10,110 18,944 29,054 0.01% 2.95	8.87% -35.47% -19.99% 100.00% 12.88%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8%	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7%	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61%	11,007 12,224 14 23,245 0.00% 3.33	10,110 18,944 29,054 0.01% 2.95	8.87% -35.47% -19.99% 100.00% 12.88%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8% 0.62%	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7%	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61%	11,007 12,224 14 23,245 0.00% 3.33 99.2%	10,110 18,944 29,054 0.01% 2.95	8.87% -35.47% -19.99% 100.00% 12.88%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8% 0.62%	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7%	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61%	11,007 12,224 14 23,245 0.00% 3.33 99.2%	10,110 18,944 29,054 0.01% 2.95	8.87% -35.47% -19.99% 100.00% 12.88%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers WavePool	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8% 0.62%	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7% 1.25%	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61% 50.77%	11,007 12,224 14 23,245 0.00% 3.33 99.2%	10,110 18,944 29,054 0.01% 2.95 91.6%	8.87% -35.47% -19.99% 100.00% 12.88% 8.24%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers WavePool Total Passengers	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8% 0.62%	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7% 1.25%	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61% 50.77%	11,007 12,224 14 23,245 0.00% 3.33 99.2%	0.01% 2.95 91.6%	8.87% -35.47% -19.99% 100.00% 12.88% 8.24% -78.29%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers WavePool Total Passengers Passengers per Hour	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8% 0.62% 143	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7% 1.25% 310 5.08	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61% 50.77% -100.00% -100.00%	11,007 12,224 14 23,245 0.00% 3.33 99.2%	0.01% 2.95 91.6%	8.87% -35.47% -19.99% 100.00% 12.88% 8.24% -78.29%
Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Vaccine Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime RideMICRO Total Passengers WavePool Total Passengers Passengers per Hour Vanpools in Operation	(FY22) 1,805 1,966 - 3,771 160 19 6 249,485 0.00% 3.31 99.8% 0.62% 143	(FY19) 1,635 2,722 4,357 204 33 20 70,971 0.02% 2.98 92.7% 1.25% 310 5.08	10.40% -27.77% -13.45% -21.33% -43.44% -70.00% 251.53% 0.00% 11.13% 7.61% 50.77% -100.00% -100.00%	11,007 12,224 14 23,245 0.00% 3.33 99.2%	0.01% 2.95 91.6%	8.87% -35.47% -19.99% 100.00% 12.88% 8.24% -78.29%

^{*} Data was not available at the time of publication of this report.