

**OPERATIONAL STATISTICS REPORT AUGUST 2021**

<b>MANAGED BY FIRST TRANSIT</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>Fixed Route Ridership Statistics</b>	<b>Current</b>	<b>This Month 2019</b>	<b>% Change</b>	<b>Current</b>	<b>2019</b>	<b>% Change</b>
Total Bus Passenger Trips	42,240	82,293	-48.67%	82,277	153,430	-46.37%
Total Trolley Passenger Trips	1,997	4,500	-55.62%	3,836	8,973	-57.25%
Total UNCW Passenger Trips	10,990	23,063	-52.35%	10,990	23,063	-52.35%
<b>Total Fixed Route Passenger Trips</b>	<b>55,227</b>	<b>109,856</b>	<b>-49.73%</b>	<b>97,103</b>	<b>185,466</b>	<b>-47.64%</b>
Average Weekday Passenger Trips	2,193	4,231	-48.16%			
Average Saturday Passenger Trips	897	2,080	-56.89%			
Average Sunday Passenger Trips	678	1,058	-35.94%			
<b>Operating Statistics - Fixed Route</b>						
Miles btwn Preventable Accidents	159,611	186,723	-14.52%			
Operator Overtime	13.98%	8.40%	66.43%			
Revenue Service Delivered	99.89%	99.84%	0.05%	99.91%	99.89%	0.02%
Passenger Trips per Revenue Hour	9.40	15.75	-40.35%	8.64	14.39	-39.98%
Farebox Revenue and Pass Sales	\$43,816	\$86,858	-49.55%	\$83,148	\$153,758	-45.92%
Average Fare per Bus Passenger	\$0.79	\$1.00	-20.66%	\$0.86	\$0.95	-9.86%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$0.17	\$0.57	-70.18%	0.28	\$0.51	-45.10%
PM Compliance	100.00%	92.50%	8.11%	97.55%	93.85%	3.94%
Percentage of Vehicles Shopped	15%	25%	-40.00%			
Maintenance Overtime	6.55%	2.24%	192.41%			
<b>MANAGED BY AUTHORITY</b>	<b>MONTHLY</b>			<b>Fiscal Year to Date</b>		
<b>Paratransit Ridership Statistics</b>	<b>Current</b>	<b>This Month 2019</b>	<b>% Change</b>	<b>Current</b>	<b>2019</b>	<b>% Change</b>
Total ADA Passenger Trips	1,810	2,195	-17.54%	3,473	4,060	-14.46%
Total Non ADA Passenger Trips	2,106	4,269	-50.67%	4,131	7,720	-46.49%
Total Vaccine Passenger Trips	4			4		
<b>Total Paratransit Passenger Trips</b>	<b>3,920</b>	<b>6,464</b>	<b>-39.36%</b>	<b>7,608</b>	<b>11,780</b>	<b>-35.42%</b>
Average Weekday Passenger Trips	174	269	-35.16%			
Average Saturday Passenger Trips	13	50	-74.40%			
Average Sunday Passenger Trips	7	20	-66.25%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	173,021	43,926	293.89%			
Missed Trips	0.00%	0.00%	0.00%	0.0000%	0.0000%	0.00%
Passenger Trips/Revenue Hour	3.52	2.90	21.38%	4.11	2.97	38.29%
ADA On Time Performance	99.3%	96.5%	2.90%	0.00%	93.7%	-100.00%
Operator Overtime	0.88%	0.53%	66.04%			
<b>WavePool</b>						
Total Passengers	221	474	-53.38%	519	924	-43.83%
Passengers per Hour	2.53	6.58	-61.55%	2.78	6.65	-58.16%
Vanpools in Operation	1	2	-50.00%			
<b>Special Services</b>						
Amtrak Passengers	347	307	13.03%	540	577	-6.41%