

OPERATIONAL STATISTICS REPORT JANUARY 2022

MANAGED BY TRANSDEV	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	January (FY22)	January (FY19)	% Change	Current	2019	% Change
Total Bus Passenger Trips	36,033	69,621	-48.24%	285,092	472,386	-39.65%
Total Trolley Passenger Trips	1,264	2,175	-41.89%	13,077	16,413	-20.33%
Total UNCW Passenger Trips	11,090	34,981	-68.30%	79,704	181,367	-56.05%
Total Fixed Route Passenger Trips	48,387	106,777	-54.68%	377,873	670,166	-43.62%
Average Weekday Passenger Trips	2,212	4,580	-51.71%			
Average Saturday Passenger Trips	582	1,736	-66.46%			
Average Sunday Passenger Trips	574	911	-37.04%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	231,102	163,421	41.42%			
Operator Overtime	17.89%	11.06%	61.75%			
Revenue Service Delivered	99.83%	99.89%	-0.06%	99.93%	99.88%	0.05%
Passenger Trips per Revenue Hour	7.60	15.10	-49.70%	8.33	14.54	-42.70%
Farebox Revenue and Pass Sales	\$32,958	\$71,575	-53.95%	\$283,695	\$485,550	-41.57%
Average Fare per Bus Passenger	\$0.88	\$1.00	-11.63%	\$0.95	\$0.99	-3.89%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.30	\$0.31	-3.23%	0.29	\$0.37	21.62%
PM Compliance	100.00%	98.40%	1.63%	98.87%	94.68%	4.43%
Percentage of Vehicles Shopped	8.80%	19.00%	-53.68%			
Maintenance Overtime	6.21%	2.22%	179.73%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	January (FY22)	January (FY19)	% Change	Current	2019	% Change
Total ADA Passenger Trips	1,601	1,776	-9.85%	12,613	11,886	6.12%
Total Non ADA Passenger Trips	1,870	3,394	-44.90%	14,088	22,338	-36.93%
Total Vaccine Passenger Trips	-			14		
Total Paratransit Passenger Trips	3,471	5,170	-32.86%	26,715	34,224	-21.94%
Average Weekday Passenger Trips	169	234	27.74%			
Average Saturday Passenger Trips	17	43	61.24%			
Average Sunday Passenger Trips	8	20	61.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	4,878	101,179	-95.18%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.01%	100.00%
Passenger Trips/Revenue Hour	3.34	2.95	13.36%	3.33	2.95	13.12%
ADA On Time Performance	99.8%	95.3%	4.72%	99.2%	93.7%	5.87%
Operator Overtime	0.00%	0.57%	100.00%			
RideMICRO						
Total Passengers	89			392		
WavePool						
Total Passengers	-	434	-100.00%	519	2,825	-81.63%
Passengers per Hour	-	5.86	-100.00%	2.78	6.15	-54.80%
Vanpools in Operation	-	2	-100.00%			
Special Services						
Amtrak Passengers *	-	322	-100.00%	852	1,959	-56.51%

* Data was not available at the time of publication of this report.