

## MONTHLY OPERATIONS REPORT MAY 2021

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	39,157	36,722	6.63%	449,834	669,306	-32.79%
Total Trolley Passenger Trips	2,263	1,645	37.57%	23,101	35,207	-34.39%
Total UNCW Passenger Trips	462	-	100.00%	33,361	368,523	-90.95%
<b>Total Fixed Route Passenger Trips</b>	<b>41,882</b>	<b>38,367</b>	<b>9.16%</b>	<b>506,296</b>	<b>1,073,036</b>	<b>-52.82%</b>
Average Weekday Passenger Trips	1,699	1,388	22.40%			
Average Saturday Passenger Trips	947	913	3.75%			
Average Sunday Passenger Trips	633	725	-12.72%			
<b>Operating Statistics - Fixed Route</b>						
Miles btwn Preventable Accidents	107,865	108,186	-0.30%			
Operator Overtime	10.20%	8.61%	18.47%			
Revenue Service Delivered	99.85%	99.92%	-0.07%			
Passenger Trips per Revenue Hour	7.73	7.10	8.83%	7.29	14.06	-48.14%
Farebox Revenue and Pass Sales	\$38,877	\$3,693	952.72%	\$289,145	\$603,051	-52.05%
Average Fare per Bus Passenger	\$0.94	\$0.10	838.60%	\$0.61	\$0.86	-28.91%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$0.27	\$0.19	42.11%	\$0.35	\$0.30	16.67%
PM Compliance	94.00%	100.00%	-6.00%	94.68%	97.00%	-2.39%
Percentage of Vehicles Shopped	14%	9%	55.56%			
Maintenance Overtime	3.29%	2.84%	15.85%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date					
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change			
Total ADA Passenger Trips	1,581	534	196.07%	12,394	19,856	-37.58%			
Total Non ADA Passenger Trips	2,059	773	166.36%	18,860	27,400	-31.17%			
Total Vaccine Passenger Trips	10			321					
<b>Total Paratransit Passenger Trips</b>	<b>3,650</b>	<b>1,307</b>	<b>179.27%</b>	<b>31,575</b>	<b>47,256</b>	<b>-33.18%</b>			
Average Weekday Passenger Trips	179	64	179.69%						
Average Saturday Passenger Trips	14	5	176.00%						
Average Sunday Passenger Trips	0	0	0.00%						
<b>Operating Statistics - Paratransit</b>									
Miles btwn Preventable Accidents	118,274	99,407	18.98%						
Missed Trips	0.00%	0.00%	0.00%				0.00%	0.00%	0.00%
Passenger Trips/Revenue Hour	3.39	3.67	-7.69%				3.65	3.12	16.92%
ADA On Time Performance	99.0%	99.4%	-0.40%	99.8%	98.4%	1.37%			
Operator Overtime	0.42%	3.01%	100.00%						
<b>WavePool *</b>									
Total Passenger Trips	105	0	100.00%	1,731	2,187	-20.85%			
Passengers per Hour	1.20	0.00	100.00%	1.01	6.04	100.00%			
Vanpools in Operation	1	0	100.00%						
<b>Special Services</b>									
Amtrak Passengers	89	9	888.89%	1,074	2,171	-50.53%			

\* Results listed are estimated for the month of May. Actual data was unavailable at time of issuance of report.