

MONTHLY OPERATIONS REPORT MARCH 2021

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	44,262	48,195	-8.16%	368,335	598,251	-38.43%
Total Trolley Passenger Trips	2,445	3,732	-34.49%	18,461	31,507	-41.41%
Total UNCW Passenger Trips	4,386	15,774	-72.19%	29,513	368,523	-91.99%
Total Fixed Route Passenger Trips	51,093	67,701	-24.53%	416,309	998,281	-58.30%
Average Weekday Passenger Trips	1,940	3,038	-36.14%			
Average Saturday Passenger Trips	934	776	20.36%			
Average Sunday Passenger Trips	683	768	-11.07%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	89,335	101,300	-11.81%			
Operator Overtime	6.63%	2.30%	188.26%			
Revenue Service Delivered	99.96%	99.92%	0.04%	99.96%	98.90%	1.07%
Passenger Trips per Revenue Hour	7.26	10.14	-28.37%	7.24	15.38	-52.90%
Farebox Revenue and Pass Sales	\$45,250	\$46,239	-2.14%	\$204,597	\$596,679	-65.71%
Average Fare per Bus Passenger	\$0.97	\$0.89	8.85%	\$0.53	\$0.95	-44.32%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.29	\$0.15	93.33%	\$0.38	\$0.31	22.58%
PM Compliance	97.80%	85.10%	14.92%	95.53%	97.00%	-1.52%
Percentage of Vehicles Shopped	13%	8%	62.50%			
Maintenance Overtime	3.31%	3.31%	0.00%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,541	1,346	14.49%	9,251	18,866	-50.96%
Total Non ADA Passenger Trips	1,864	1,938	-3.82%	14,892	25,910	-42.52%
Total Vaccine Passenger Trips	121			258		
Total Paratransit Passenger Trips	3,526	3,284	7.37%	24,401	44,776	-45.50%
Average Weekday Passenger Trips	150	145	3.45%			
Average Saturday Passenger Trips	17	12	41.67%			
Average Sunday Passenger Trips	4	14	-71.43%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	93,204	117,124	-20.42%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Passenger Trips/Revenue Hour	3.70	3.41	8.50%	3.71	3.09	20.21%
ADA On Time Performance	99.8%	99.5%	0.30%	99.9%	98.4%	1.47%
Operator Overtime	0.36%	70.00%	-99.48%			
WavePool						
Total Passenger Trips	509	129	294.57%	1,292	2,187	-40.92%
Passengers per Hour	1.37	6.38	-78.53%	1.01	6.04	100.00%
Vanpools in Operation	1	1	0.00%			
Special Services						
Amtrak Passengers	48	150	-68.00%	927	2,056	-54.91%