

MONTHLY OPERATIONS REPORT NOVEMBER 2020

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	39,940	67,999	-41.26%	207,872	355,994	-41.61%
Total Trolley Passenger Trips	1,701	2,944	-42.22%	10,773	16,832	-36.00%
Total UNCW Passenger Trips	3,593	58,416	-93.85%	18,125	218,754	-91.71%
Total Fixed Route Passenger Trips	45,234	129,359	-65.03%	236,770	591,580	-59.98%
Average Weekday Passenger Trips	1,860	5,798	-67.92%			
Average Saturday Passenger Trips	1,059	1,734	-38.93%			
Average Sunday Passenger Trips	693	802	-13.59%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	28,739	72,784	-60.51%			
Operator Overtime	8.67%	10.14%	-14.50%			
Revenue Service Delivered	99.92%	99.97%	-0.05%	99.95%	98.07%	1.92%
Passenger Trips per Revenue Hour	7.35	15.40	-52.30%	7.15	20.59	-65.29%
Farebox Revenue and Pass Sales	\$22,016	\$67,326	-67.30%	\$32,066	\$346,236	-90.74%
Average Fare per Bus Passenger	\$0.49	\$0.96	-49.30%	\$0.14	\$0.93	-85.44%
Maintenance	0					
Maintenance Cost per Revenue Mile	\$0.23	\$0.15	53.33%	0.35	\$0.36	-2.78%
PM Compliance	95.30%	100.00%	-4.70%	95.32%	97.16%	-1.89%
Percentage of Vehicles Shopped	16%	16%	0.00%			
Maintenance Overtime	2.26%	2.44%	-7.38%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,011	2,412	-58.08%	4,559	10,928	-58.28%
Total Non ADA Passenger Trips	1,597	2,698	-40.81%	8,479	16,184	-47.61%
Total Paratransit Passenger Trips	2,608	5,110	-48.96%	13,038	27,112	-51.91%
Average Weekday Passenger Trips	134	239	-43.93%			
Average Saturday Passenger Trips	14	48	-70.83%			
Average Sunday Passenger Trips	0	25	-100.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	43,871	45,259	-3.07%			
Missed Trips	0.00%	0.00%	0.00%	0.0000%	0.0000%	0.00%
Passenger Trips/Revenue Hour	3.65	3.05	19.75%	3.71	3.04	21.99%
ADA On Time Performance	100.0%	98.4%	1.63%	99.85%	98.1%	1.78%
Operator Overtime	0.30%	1.44%	-79.17%			
WavePool						
Total Passengers	-	284	-100.00%	-	1,259	-100.00%
Passengers per Hour	-	8.17	-100.00%	-	4.92	-100.00%
Vanpools in Operation	-	1	-100.00%			
Special Services						
Amtrak Passengers	117	186	-37.10%	660	1,144	-42.31%