

## MONTHLY OPERATIONS REPORT September 2020

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	42,986	64,305	-33.15%	122,044	209,102	-41.63%
Total Trolley Passenger Trips	1,719	3,352	-48.72%	6,001	10,716	-44.00%
Total UNCW Passenger Trips	6,280	57,857	-89.15%	9,969	87,108	-88.56%
<b>Total Fixed Route Passenger Trips</b>	<b>50,985</b>	<b>125,514</b>	<b>-59.38%</b>	<b>138,014</b>	<b>306,926</b>	<b>-55.03%</b>
Average Weekday Passenger Trips	2,118	5,984	-64.61%			
Average Saturday Passenger Trips	945	1,806	-47.67%			
Average Sunday Passenger Trips	679	865	-21.50%			
<b>Operating Statistics - Fixed Route</b>						
Miles btwn Preventable Accidents	46,709	143,524	-67.46%			
Operator Overtime	11.48%	13.62%	-15.71%			
Revenue Service Delivered	99.91%	99.90%	0.01%	99.97%	99.96%	0.01%
Passenger Trips per Revenue Hour	6.84	17.22	-60.26%	6.87	15.09	-54.46%
Farebox Revenue and Pass Sales	\$4,014	\$61,301	-93.45%	\$10,050	\$198,048	-94.93%
Average Fare per Bus Passenger	\$0.08	\$0.91	-91.35%	\$0.07	\$0.90	-91.91%
<b>Maintenance</b>	<b>0</b>					
Maintenance Cost per Revenue Mile	\$0.38	\$0.49	-22.45%	0.40	\$0.35	14.29%
PM Compliance	87.50%	100.00%	-12.50%	0.00%	97.90%	-100.00%
Percentage of Vehicles Shopped	15%	17%	-11.76%			
Maintenance Overtime	1.86%	5.64%	-67.02%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,000	1,826	-45.24%	2,393	5,851	-59.10%
Total Non ADA Passenger Trips	1,801	2,982	-39.60%	4,943	9,885	-49.99%
<b>Total Paratransit Passenger Trips</b>	<b>2,801</b>	<b>4,808</b>	<b>-41.74%</b>	<b>7,336</b>	<b>15,736</b>	<b>-53.38%</b>
Average Weekday Passenger Trips	132	240	-45.00%			
Average Saturday Passenger Trips	11	43	-74.42%			
Average Sunday Passenger Trips	0	15	-100.00%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	14,431	325,639	-95.57%			
Missed Trips	0.00%	0.00%	0.00%	0.0000%	0.0000%	0.00%
Passenger Trips/Revenue Hour	3.78	2.98	26.93%	3.80	3.06	24.20%
ADA On Time Performance	100.0%	98.6%	1.42%	100.00%	98.2%	1.83%
Operator Overtime	0.44%	0.86%	-48.39%			
<b>WavePool</b>						
Total Passengers	-	185	-100.00%	-	676	-100.00%
Passengers per Hour	-	2.83	-100.00%	-	3.66	-100.00%
Vanpools in Operation	-	1	-100.00%			
<b>Special Services</b>						
Amtrak Passengers	116	253	-54.15%	405	783	-48.28%