

MONTHLY OPERATIONS REPORT AUGUST 2020

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
*Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	45,174	82,293	-45.11%	86,878	153,430	-43.38%
Total Trolley Passenger Trips	1,890	3,919	-51.77%	4,212	8,973	-53.06%
Total UNCW Passenger Trips	3,555	29,251	-87.85%	3,555	29,251	-87.85%
Total Fixed Route Passenger Trips	50,619	115,463	-56.16%	94,645	191,654	-50.62%
Average Weekday Passenger Trips	1,185	4,231	-71.99%			
Average Saturday Passenger Trips	865	2,080	-58.41%			
Average Sunday Passenger Trips	658	1,058	-37.81%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	61,311	186,723	-67.16%			
Operator Overtime	4.05%	8.40%	-51.79%			
Revenue Service Delivered	100.00%	99.84%	0.16%	100.00%	99.89%	0.11%
Passenger Trips per Revenue Hour	7.45	15.75	-52.69%	7.49	14.39	-47.94%
Farebox Revenue and Pass Sales	\$1,236	\$86,858	-98.58%	\$6,036	\$153,758	-96.07%
Average Fare per Bus Passenger	\$0.02	\$1.00	-97.56%	\$0.06	\$0.95	-93.29%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.38	\$0.57	-33.33%	0.40	\$0.51	-21.57%
PM Compliance	100.00%	92.50%	8.11%	96.00%	93.85%	2.29%
Percentage of Vehicles Shopped	14%	25%	-42.80%			
Maintenance Overtime	2.02%	2.24%	-9.82%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	709	2,195	-67.70%	1,393	4,060	-65.69%
Total Non ADA Passenger Trips	1,509	4,269	-64.65%	3,142	7,720	-59.30%
Total Paratransit Passenger Trips	2,218	6,464	-65.69%	4,535	11,780	-61.50%
Average Weekday Passenger Trips	109	269	-59.48%			
Average Saturday Passenger Trips	7	50	-86.00%			
Average Sunday Passenger Trips	0	20	-100.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	125,042	43,926	184.67%			
Missed Trips	0.00%	0.00%	0.00%	0.0000%	0.0000%	0.00%
Passenger Trips/Revenue Hour	3.76	2.90	29.66%	3.81	2.97	28.35%
ADA On Time Performance	100.0%	96.5%	3.63%	100.00%	93.7%	6.72%
Operator Overtime	0.61%	0.53%	14.55%			
**WavePool						
Total Passengers	-	474	-100.00%	-	924.00	-100.00%
Passengers per Hour	-	6.58	-100.00%	-	6.65	-100.00%
Vanpools in Operation	-	2	-100.00%			
Special Services						
Amtrak Passengers	143	307	-53.42%	289	577	-49.91%

*GFI server replacement occurred August 2020. Genfare is populating missing data identified for a couple of fixed bus routes, for a couple of dates that failed to transition during the server upgrade. Statistics are based on estimates. Report will be updated with actuals September 2020. ** WavePool operations have been suspended due to COVID-19.