

MONTHLY OPERATIONS REPORT MAY 2020

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics *	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	36,722	72,733	-49.51%	669,306	763,878	-12.38%
Total Trolley Passenger Trips	1,645	2,807	-41.40%	35,207	27,271	29.10%
Total UNCW Passenger Trips **	-	10,313	-100.00%	368,523	336,533	9.51%
Total Fixed Route Passenger Trips	38,367	85,853	-55.31%	1,073,036	1,127,682	-4.85%
Average Weekday Passenger Trips	1,388	3,419	-59.40%			
Average Saturday Passenger Trips	913	1,820	-49.84%			
Average Sunday Passenger Trips	725	837	-13.38%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	108,186	122,863	-11.95%			
Operator Overtime	8.61%	14.50%	-40.62%			
Revenue Service Delivered	99.92%	99.82%	0.10%	99.09%	99.89%	-0.80%
Passenger Trips per Revenue Hour	7.10	12.93	-45.10%	14.06	14.85	-5.30%
Farebox Revenue and Pass Sales ***	\$3,693	\$75,676	-95.12%	\$603,051	\$780,036	-22.69%
Average Fare per Bus Passenger	\$0.10	\$1.04	-90.74%	\$0.86	\$1.02	-16.08%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.19	\$0.37	-48.65%	\$0.30	\$0.42	-28.57%
PM Compliance	100.00%	98.00%	2.04%	97.00%	95.26%	1.83%
Percentage of Vehicles Shopped	9%	17%	-47.65%			
Maintenance Overtime	2.84%	2.12%	33.96%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	534	2,177	-75.47%	19,856	19,751	0.53%
Total Non ADA Passenger Trips	773	3,319	-76.71%	27,400	34,957	-21.62%
Total Paratransit Passenger Trips	1,307	5,496	-76.22%	47,256	54,708	-13.62%
Average Weekday Passenger Trips	64	238	-73.05%			
Average Saturday Passenger Trips	5	44	-89.09%			
Average Sunday Passenger Trips	0	22	-100.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	99,407	219,481	-54.71%			
Missed Trips	0.00%	0.02%	0.00%	0.0021%	0.0072%	-70.61%
Passenger Trips/Revenue Hour	3.67	2.98	23.22%	3.12	2.97	4.92%
ADA On Time Performance	99.4%	98.4%	1.02%	98.4%	98.1%	0.31%
Operator Overtime	3.01%	1.45%	107.53%			
WavePool ****						
Total Passengers	0	294	-100.00%	2,187	4,102	-46.68%
Passengers per Hour	0.00	7.26	-100.00%	0.00	5.99	-100.00%
Vanpools in Operation	0	2	-100.00%			
Special Services						
Amtrak Passengers	9	146	-93.84%	2,171	2,662	-18.44%

* Reduced Service Hours - Effective 1/6/2020; M-F (1)Hour/Day & Saturday (6) Hours

** Suspension of UNCW Services for remainder of Spring 2020 Semester - Effective 3/16/2020

*** Suspension of Fare collection on all Fixed Routes - Effective 3/25/2020

**** Van pool employer implemented work from home - Effective 3/20/2020