

Cape Fear Public Transportation Authority

MINUTES OF THE CAPE FEAR PUBLIC TRANSPORTATION AUTHORITY February 27, 2020

Mr. Chris Coudriet, Chairman, Presiding

MEMBERS PRESENT

- Mr. Chris Coudriet, Chairman, New Hanover County Manager
- Mr. Sterling Cheatham, Vice Chairman, Wilmington City Manager
- Mr. Kemp Burpeau, Deputy Attorney, New Hanover County
- Mr. John D. Joye, Wilmington City Attorney
- Mr. Paul Lawler, Wilmington City Council Appointee
- Ms. Abby Lorenzo, WMPO Designee
- Ms. Laura Mortell, Budget and Research Director, City of Wilmington
- Mr. Woody White, New Hanover County Board of Commissioners Appointee
- Ms. Lisa Wurtzbacher, Chief Finance Officer, New Hanover County

MEMBERS ABSENT

None

STAFF PRESENT

- Mr. Albert Eby, Executive Director
- Mr. Joe Mininni, Director of Finance & Administration
- Mr. Cliff Rode, Paratransit Manager
- Ms. Kathy Williams, Customer Service Supervisor
- Mr. Cliff Rode, Paratransit Manager

CONTRACT MANAGEMENT STAFF PRESENT

- Ms. Noel Fox, Craige and Fox PLLC, Attorney
- Mr. Bill Harned, Area Vice President, First Transit
- Ms. Dianne Jensen, Contractor General Manager, First Transit
- Mr. Jeramy Smith, Contractor Assistant General Manager, First Transit
- Mr. Matthew Daniels, Contractor Maintenance Manager, First Transit

GUESTS PRESENT

- Ms. Tracie Barnhill, Citizen
- Mr. Ehren T. Bingaman. TransPro
- Mr. Sidney Bouchelle, Citizen
- Mr. Kristopher Browning, TransPro
- Mr. DeAndre' Corniffe, Citizen
- Mr. Bryon Dorey, Deputy Finance Director, City of Wilmington
- Ms. Meredith Everhart, Deputy Attorney, City of Wilmington
- Ms. Emily Featherston, WECT
- Mr. Kwame Johnson, Citizen
- Ms. Jessica Loeper, Chief Communications Officer, NHC
- Ms. Sherita McCullers, Amalgamated Transit Union (ATU) 1328
- Mr. Ricky Meeks, Citizen
- Mr. Andrew Noeth, Citizen
- Mr. Tom Pacelli, NHC Senior Resource Center
- Hon. Harper Peterson, NC Senate
- Mr. David Rhew, NC Public Transportation Association

Secretary - Wave Transit

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- Ms. Anne K. Ryan, Citizen
- Ms. Lyndsey Scofield, TransPro
- Ms. Neal Shulman, Citizen
- Mr. Michael Smith, Citizen
- Ms. Monroe Watson, Citizen
- Ms. Martha Wayne, Deputy Finance Officer, New Hanover County
- Ms. Laura Padgett, Citizen

CALL TO ORDER

- Mr. Coudriet called the meeting to order at 12:30 pm
- The meeting began with a moment of silence followed by reciting the Pledge of Allegiance

PUBLIC COMMENT PERIOD

- Mr. Coudriet opened the public comment period
- Mr. Meeks stated he has been using public transportation his entire life and expressed great support for Wave Transit
- He said many riders are negatively impacted by the recent reduction in service hours and many drivers are concerned about their jobs
- Ms. Barnhill stated the reason Wave Transit is in the financial situation they are in is because of a lack of financial support from the County
- She said the County has shunned Wave Transit and denied their request a vehicle registration fee
- Ms. Barnhill expressed support for Wave Transit and would like to see an expansion in public transportation services
- Mr. Shuelman stated public transportation in our community is necessary but should be operated correctly
- He expressed opposition to the current business model and subsidization of UNCW transportation service
- Mr. Shuelman stated UNCW is costing the City of Wilmington money with no contribution to the community
- Mr. Corniffe thanked the board for the opportunity to provide comment
- He stated he is grateful that the County Commissioners have brought themselves to the table for change to the Wave Transit board and provided additional funding to keep Wave operational
- Mr. Corniffe said Wave Transit was solvent five years ago and has gradually became insolvent due to decisions made on behalf of the previous board
- He stated bus service was expanded outside of the City of Wilmington without additional funding from the surrounding counties
- Ms. McCullers spoke to improvements by First Transit in recent years which can be attributed to a change in leadership and management
- She stated management conducts monthly safety meeting with operations staff, provides training, and offers a wellness program for employees
- Ms. McCullers said a reduction in daily overtime has eliminated forced overtime, a major concern for the union
- She said she hopes the decisions made by the board will have a positive impact on the riding public as well as Transit Management and Authority employees

CONSENT AGENDA

- Mr. Coudriet presented the February 2020 consent agenda for approval
- Mr. Lawler requested an amendment to the February 10th meeting minutes to reflect that Mr. Coudriet had an opportunity to speak with *most* board members and not *each* board member
- Ms. Lorenzo stated the minutes should be revised to notate she was not in attendance as stated

- Mr. Cheatham made a motion to approve the consent agenda with the meeting minutes amended as stated
- Mr. Lawler seconded the motion and the motion carried

FEDERAL TRANSIT PROGRAM OVERVIEW

- Mr. Coudriet recognized Mr. Eby to provide an overview of the federal transit program
- Mr. Eby discussed the history of the federal transit program
- Mr. Eby provided an overview of the history of transit in the region
- He outlined competing federal and state statutes regarding collective bargaining with unions
- To ensure compliance with federal and state regulations, the Authority contracts with an independent management contractor
- He confirmed that the Authority contracts with First Transit to act as the employer of record for fixed route employees covered by the collective bargaining agreement
- Mr. Eby confirmed the Authority is the designated recipient of Federal Transportation Administration (FTA) funds in the region
- He spoke to the process regarding the allocation of transit dollars and programming of projects to the urbanized area (UZA)
- Public transportation projects are programmed in the Metropolitan Transportation Improvement Program (MTIP) by the WMPO
- MTIP projects are programmed in the State Transportation Improvement Program (STIP) by the NCDOT Board of Transportation
- Mr. Eby confirmed the UZA was recognized as a Transportation Management Area (TMA) by the Department of Transportation following the 2010 census when the population exceeded 200,000
- He recognized Commissioner White as the public transportation representative on the WMPO board
- Mr. Eby said the WMPO and the Authority share Section 5303 metropolitan transportation
 planning duties and funding and confirmed this year's appropriation from the WMPO in planning
 funds as approximately \$56,000
- He explained the NCDOT State Maintenance Assistance Program (SMAP)
- Mr. Eby said SMAP funding is performance based formula using cost per trip less fares
- Mr. Eby provided an overview of the Section 5310 Enhanced Mobility for Seniors and Individuals with Disabilities grant program
- In 2016, the Authority was recognized by FTA as the designated recipient for Section 5310 formula funds
- He stated this funding is used to support the operations of Route 205 Long Leaf Park, which
 carries a high number of elders and individuals with disabilities, aid in outreach and travel
 training efforts, and for purchased transportation services for New Hanover and Brunswick
 County Senior Resource Centers
- He stated the Authority receives a formula allocation for capital under the Section 5339(a) Bus and Bus Facilities program
- Mr. Eby confirmed grant funds under this program can only be used on items considered capital
 including, but not limited to, vehicles and vehicle equipment, facilities and facilities maintenance
 and passenger amenities
- Mr. Eby stated that two years of Section 5339(a) funding is available; however, the Authority has not identified a local funding source to utilize the funds
- He confirmed that the funds are available during the year of apportionment plus two additional vears
- Apportionments not applied for are subject to forfeiture
- Mr. Eby spoke to a lack of dedicated funding available to use as matching funds to federal awards
- Mr. Eby spoke to the federal reporting requirements to the National Transit Database

 He confirmed the data provided is normalized between small and large transit agencies and provides a great resource for data analysis

MANAGEMENT RFP CONTRACT 20-01

- Mr. Coudriet recognized Mr. Eby to give the Management Request for Proposals (RFP) 20-01 presentation
- Mr. Eby stated that current management contract with First Transit was for four years with an additional three two year extensions available
- The ten year maximum period for the contract is scheduled to expire on June 30, 2020
- Mr. Eby stated that the contract was not eligible for additional extensions
- Following discussion by the board, staff was directed to issue the RFP s drafted

FINANCE REPORT

- Mr. Coudriet recognized Ms. Wayne to present an update of the FY2020 budget
- Ms. Wayne stated she has been working in conjunction with Mr. Dorey and Mr. Mininni on a revised budget for FY2020
- She confirmed a budget deficit of \$491,000 was anticipated by the end of the fiscal year
- Ms. Wayne confirmed additional adjustments led to a projected deficit of approximately \$528,397
- Ms. Wayne stated that a budget violation occurred in the FY 2020 Budget Ordinance when the projected fund balance line item exceeded available fund balance
- She stated that the violation would be listed as corrected in the audit after a budget amendment is approved
- Mr. Coudriet recognized Mr. Mininni to present the financial report
- Mr. Mininni provided a report of the Authority's January financial statement
- He spoke to the fragility of the Authority's financial structure by highlighting the budgetary impact
 of unscheduled events such as a natural disaster or a government shutdown
- Mr. Coudriet suggested staff work closely with TransPro Consulting to identify methods to improve available operating revenues and reductions in expenses

CONTRACTOR REPORT

- Mr. Coudriet recognized First Transit representative, Mr. Bill Harned, to present the report
- Mr. Harned thanked Ms. McCullers and the ATU for the supportive comments
- He said leadership has been working diligently in building morale and establishing a good working relationship with union and non-union personnel
- Mr. Harned confirmed the contract with the union expired on June 30, 2019 and both sides have begun negotiations regarding a new collective bargaining agreement
- Mr. Coudriet inquired as to why the union contract has not yet been renewed
- Mr. Harned attributed the delay to scheduling and available financial resources
- He confirmed that additional wages and benefits would expedite the process and simplify negotiations
- Mr. Eby said funding has always been the biggest challenge in labor negotiations
- Ms. Fox stated that she would advise the board to enter into closed session when discussing matters pertaining to negotiations and/or contracts
- She said that the board may want to better understand Wave Transit's finances before providing guidance
- Ms. Fox recommended the upcoming work session as an opportunity for further discussion.
- Ms. Jensen presented the contractor's report
- She reported that operator overtime has trended in a positive direction and is currently at 2.25%
- Ms. Jensen attributed the significant decrease in overtime to the success of recruitment and retention of new trainees

- She confirmed management is actively seeking training opportunities for employees
- Mr. Coudriet requested Mr. Eby schedule a date for work session
- Mr. Eby stated he would seek availability of board members, TransPro and First Transit and schedule the work session

NEW BUSINESS

• None

OLD BUSINESS

None

ADJOURN

- Mr. Joye made a motion to adjourn the March 2020 meeting
- Mr. Burpeau seconded the motion and the motion carried

SCHEDULING OF NEXT MEETING

• The next board meeting is scheduled for March 26, 2020 at 12:30 pm in the Forden Station Board Room.

Respectfully Submitted,

Kum

Albert Eby Executive Director /kw/mm