

MONTHLY OPERATIONS REPORT JANUARY 2020

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics *	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	65,298	69,621	-6.21%	488,258	472,399	3.36%
Total Trolley Passenger Trips	3,304	2,175	51.91%	23,691	16,413	44.34%
Total UNCW Passenger Trips	49,442	34,981	41.34%	289,592	181,367	59.67%
Total Fixed Route Passenger Trips	118,044	106,777	10.55%	801,541	670,179	19.60%
Average Weekday Passenger Trips	5,185	4,580	13.21%			
Average Saturday Passenger Trips	1,323	1,736	-23.79%			
Average Sunday Passenger Trips	967	911	6.15%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	101,583	163,421	-37.84%			
Operator Overtime	3.91%	11.06%	-64.65%			
Revenue Service Delivered	99.94%	99.89%	0.05%	98.61%	99.88%	-1.28%
Passenger Trips per Revenue Hour	15.93	15.10	5.52%	15.41	14.54	5.98%
Farebox Revenue and Pass Sales	\$76,145	\$71,575	6.38%	\$491,571	\$485,550	1.24%
Average Fare per Bus Passenger	\$1.11	\$1.00	11.00%	\$0.96	\$0.99	-3.01%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.15	\$0.31	-51.61%	\$0.34	\$0.37	-8.11%
PM Compliance	100.00%	98.40%	1.63%	98.30%	94.68%	3.82%
Percentage of Vehicles Shopped	13%	19%	-31.58%			
Maintenance Overtime	0.99%	2.22%	-55.41%			
MANAGED BY AUTHORITY						
Paratransit						
Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	2,288	1,776	28.83%	15,426	14,908	3.47%
Total Non ADA Passenger Trips	2,638	3,393	-22.25%	21,359	22,073	-3.23%
Total Paratransit Passenger Trips	4,926	5,169	-4.70%	36,785	36,981	-0.53%
Average Weekday Passenger Trips	226	234	-3.42%			
Average Saturday Passenger Trips	28	43	-34.88%			
Average Sunday Passenger Trips	18	20	-10.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	39,241	101,179	-61.22%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.01%	-100.00%
Passenger Trips/Revenue Hour	3.16	2.95	7.20%	3.07	2.95	4.07%
ADA On Time Performance	99.4%	98.8%	0.61%	98.3%	93.7%	4.91%
Operator Overtime	0.80%	0.57%	39.65%			
WavePool						
Total Passengers	376	434	-13.36%	1,801	2,825	-36.25%
Passengers per Hour	10.22	5.86	74.44%	5.79	6.15	-5.84%
Vanpools in Operation	1	2	-50.00%			
Special Services						
Amtrak Passengers	376	322	16.77%	1,732	1,959	-11.59%

* Reduced Service Hours - Effective 1/6/2020; M-F (1)Hour/Day & Saturday (6) Hours