

MONTHLY OPERATIONS REPORT DECEMBER 2019

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	66,966	63,703	5.12%	422,960	402,778	5.01%
Total Trolley Passenger Trips	3,555	1,762	101.76%	20,387	14,238	43.19%
Total UNCW Passenger Trips*	21,396	20,389	4.94%	240,150	146,386	64.05%
Total Fixed Route Passenger Trips	91,917	85,854	7.06%	683,497	563,402	21.32%
Average Weekday Passenger Trips	3,827	3,665	4.41%			
Average Saturday Passenger Trips	1,684	1,646	2.32%			
Average Sunday Passenger Trips	964	863	11.75%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	86,557	138,572	-37.54%			
Operator Overtime	8.47%	13.72%	-38.27%			
Revenue Service Delivered	99.94%	99.85%	0.09%	98.38%	99.88%	-1.50%
Passenger Trips per Revenue Hour	13.60	12.61	7.88%	15.81	14.44	9.48%
Farebox Revenue and Pass Sales	\$69,190	\$71,675	-3.47%	\$415,426	\$413,975	0.35%
Average Fare per Bus Passenger	\$0.98	\$1.09	-9.99%	\$0.94	\$0.99	-5.35%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.39	\$0.34	14.71%	\$0.37	\$0.38	-2.63%
PM Compliance	99.97%	100%	-0.03%	98.38%	94%	4.60%
Percentage of Vehicles Shopped	16%	18%	-10.00%			
Maintenance Overtime	2.30%	1.40%	64.29%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	2,204	1,635	34.80%	13,132	10,110	29.89%
Total Non ADA Passenger Trips**	2,496	2,722	-8.30%	18,680	18,944	-1.39%
Total Paratransit Passenger Trips	4,700	4,357	7.87%	31,812	29,054	9.49%
Average Weekday Passenger Trips	213	204	4.41%			
Average Saturday Passenger Trips	37	33	12.12%			
Average Sunday Passenger Trips	16	20	-20.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	13,915	70,971	-80.39%			
Missed Trips	0.00%	0.02%	0.02%	0.00%	0.01%	0.00%
Passenger Trips/Revenue Hour	3.17	2.98	6.38%	3.06	2.95	3.73%
ADA On Time Performance	97.9%	92.7%	5.61%	98.1%	91.6%	7.10%
Operator Overtime	1.02%	1.25%	-18.40%			
WavePool						
Total Passengers	166	310	-46.45%	1,425	2,391	-40.40%
Passengers per Hour	9.20	5.08	81.10%	0.00	6.19	-100.00%
Vanpools in Operation	1	2	-50.00%			
Special Services						
Amtrak Passengers	212	325	-34.77%	1,356	1,637	-17.17%