

MONTHLY OPERATIONS REPORT NOVEMBER 2019

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	67,999	69,452	-2.09%	355,994	339,075	4.99%
Total Trolley Passenger Trips	2,944	1,425	106.60%	16,832	12,476	34.92%
Total UNCW Passenger Trips	58,416	45,651	27.96%	218,754	125,997	73.62%
Total Fixed Route Passenger Trips	129,359	116,528	11.01%	591,580	477,548	23.88%
Average Weekday Passenger Trips	5,834	5,041	15.73%			
Average Saturday Passenger Trips	1,734	1,687	2.79%			
Average Sunday Passenger Trips	802	979	-18.08%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	72,784	114,425	-36.39%			
Operator Overtime	10.14%	16.10%	-37.02%			
Revenue Service Delivered	99.97%	99.92%	0.05%	98.07%	99.89%	-1.82%
Passenger Trips per Revenue Hour	15.48	15.11	2.46%	20.62	14.81	39.21%
Farebox Revenue and Pass Sales	\$67,326	\$55,335	21.67%	\$346,236	\$342,318	1.14%
Average Fare per Bus Passenger	\$0.95	\$0.78	21.67%	\$0.93	\$0.97	-4.26%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.15	\$0.34	-55.88%	\$0.36	\$0.38	-5.26%
PM Compliance	100%	95%	5.60%	97.16%	92.87%	4.62%
Percentage of Vehicles Shopped	16%	18%	-11.11%			
Maintenance Overtime	2.44%	3.11%	-21.54%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	2,412	1,781	35.43%	10,928	8,475	28.94%
Total Non ADA Passenger Trips**	2,698	3,142	-14.13%	16,184	16,222	-0.23%
Total Paratransit Passenger Trips	5,110	4,923	3.80%	27,112	24,697	9.78%
Average Weekday Passenger Trips	239	222	7.48%			
Average Saturday Passenger Trips	48	40	20.00%			
Average Sunday Passenger Trips	25	24	2.08%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	45,259	40,695	11.22%			
Missed Trips	0.00%	0.00%	0.00%	0.00%	0.01%	0.00%
Passenger Trips/Revenue Hour	3.05	2.93	3.97%	3.04	2.94	3.40%
ADA On Time Performance	98.4%	97.7%	0.77%	98.1%	97.4%	0.72%
Operator Overtime	1.44%	0.68%	112.11%			
WavePool						
Total Passengers	284	415	-31.57%	1,259	2,081	-39.50%
Passengers per Hour	8.17	5.93	37.79%	4.92	6.42	-23.31%
Vanpools in Operation	1	2	-50.00%			
Special Services						
Amtrak Passengers	186	223	-16.59%	1,144	1,312	-12.80%