

MONTHLY OPERATIONS REPORT APRIL 2019

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	72,226	73,217	-1.35%	691,145	736,102	-6.11%
Total Trolley Passenger Trips	3,051	3,676	-17.00%	24,464	30,901	-20.83%
Total UNCW Passenger Trips	50,981	44,762	13.89%	326,220	375,114	-13.03%
Total Fixed Route Passenger Trips	126,258	121,655	3.78%	1,041,829	1,142,117	-8.78%
Average Weekday Passenger Trips	5,278	5,242	0.69%			
Average Saturday Passenger Trips	1,766	1,909	-7.49%			
Average Sunday Passenger Trips	1,023	987	3.65%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	139,053	92,596	50.17%			
Operator Overtime	12.48%	7.39%	68.88%			
Revenue Service Delivered	99.86%	99.04%	0.83%	99.89%	99.60%	0.29%
Passenger Trips per Revenue Hour	15.94	15.22	4.70%	15.03	15.54	-3.25%
Farebox Revenue and Pass Sales	\$69,903	\$66,709	4.79%	\$704,361	\$743,403	-5.25%
Average Fare per Bus Passenger	\$0.93	\$0.87	6.74%	\$0.98	\$0.97	1.47%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.24	\$0.23	4.35%	\$0.35	\$0.37	-5.41%
PM Compliance	95.50%	100%	-4.50%	94.99%	98%	-3.07%
Percentage of Vehicles Shopped	17%	23%	-26.09%			
Maintenance Overtime	3.16%	3.62%	-12.71%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	2,053	1,582	29.77%	17,574	15,373	14.32%
Total Non ADA Passenger Trips	2,944	3,580	-17.77%	31,638	34,720	-8.88%
Total Paratransit Passenger Trips	4,997	5,162	-3.20%	49,212	50,093	-1.76%
Average Weekday Passenger Trips	217	233	-6.87%			
Average Saturday Passenger Trips	40	48	-16.67%			
Average Sunday Passenger Trips	21	21	0.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	204,322	41,509	392.24%			
Missed Trips	0.00%	0.00%	0.00%	0.0081%	0.0039%	107.69%
Passenger Trips/Revenue Hour	3.02	3.07	-1.63%	2.97	2.75	8.00%
ADA On Time Performance	93.0%	94.3%	-1.38%	93.8%	93.9%	-0.11%
Operator Overtime	1.37%	1.00%	37.00%			
WavePool						
Total Passengers	312	425	-26.59%	3,808	3,961	-3.86%
Passengers per Hour	7.43	5.94	25.08%	5.98	5.70	4.91%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers	248	181	37.02%	2,516	2,830	-11.10%