## **MONTHLY OPERATIONS REPORT APRIL 2019**

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route		This Month				
Ridership Statistics	Current	Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	72,226	73,217	-1.35%	691,145	736,102	-6.11%
Total Trolley Passenger Trips	3,051	3,676	-17.00%	24,464	30,901	-20.83%
Total UNCW Passenger Trips	50,981	44,762	13.89%	326,220	375,114	-13.03%
Total Fixed Route Passenger Trips	126,258	121,655	3.78%	1,041,829	1,142,117	-8.78%
Average Weekday Passenger Trips	5,278	5,242	0.69%			
Average Saturday Passenger Trips	1,766	1,909	-7.49%			
Average Sunday Passenger Trips	1,023	987	3.65%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	139,053	92,596	50.17%			
Operator Overtime	12.48%	7.39%	68.88%			
Revenue Service Delivered	99.86%	99.04%	0.83%	99.89%	99.60%	0.29%
Passenger Trips per Revenue Hour	15.94	15.22	4.70%	15.03	15.54	-3.25%
Farebox Revenue and Pass Sales	\$69,903	\$66,709	4.79%	\$704,361	\$743,403	-5.25%
Average Fare per Bus Passenger	\$0.93	\$0.87	6.74%	\$0.98	\$0.97	1.47%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.24	\$0.23	4.35%	\$0.35	\$0.37	-5.41%
PM Compliance	95.50%	100%	-4.50%	94.99%	98%	-3.07%
Percentage of Vehicles Shopped	17%	23%	-26.09%			
Maintenance Overtime	3.16%	3.62%	-12.71%			
MANAGED BY AUTHORITY	3.16%	3.62%	-12.71%	Fis	scal Year to Da	te
	3.16%		-12.71%	Fis	scal Year to Da	te
MANAGED BY AUTHORITY	3.16%  Current	MONTHLY	-12.71%  % Change	Fis Current	scal Year to Da Prior	te % Change
MANAGED BY AUTHORITY Paratransit		MONTHLY This Month				
MANAGED BY AUTHORITY Paratransit Ridership Statistics	Current	MONTHLY This Month Last Year	% Change	Current	Prior	% Change 14.32%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips	<b>Current</b> 2,053	MONTHLY This Month Last Year 1,582	<b>% Change</b> 29.77%	<b>Current</b> 17,574	<b>Prior</b> 15,373	% Change 14.32%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips	<b>Current</b> 2,053 2,944	MONTHLY This Month Last Year 1,582 3,580	% Change 29.77% -17.77%	Current 17,574 31,638	<b>Prior</b> 15,373 34,720	<b>% Change</b> 14.32% -8.88%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Paratransit Passenger Trips	Current 2,053 2,944 <b>4,997</b>	MONTHLY This Month Last Year 1,582 3,580 5,162	% Change 29.77% -17.77% -3.20%	Current 17,574 31,638	<b>Prior</b> 15,373 34,720	<b>% Change</b> 14.32% -8.88%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Total Paratransit Passenger Trips  Average Weekday Passenger Trips	Current 2,053 2,944 4,997 217	MONTHLY This Month Last Year  1,582 3,580 5,162 233	% Change 29.77% -17.77% -3.20% -6.87%	Current 17,574 31,638	<b>Prior</b> 15,373 34,720	<b>% Change</b> 14.32% -8.88%
MANAGED BY AUTHORITY Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips	Current 2,053 2,944 4,997 217 40	MONTHLY  This Month Last Year  1,582 3,580  5,162  233 48	% Change 29.77% -17.77% -3.20% -6.87% -16.67%	Current 17,574 31,638	<b>Prior</b> 15,373 34,720	<b>% Change</b> 14.32% -8.88%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Total Paratransit Passenger Trips  Average Weekday Passenger Trips  Average Saturday Passenger Trips  Average Sunday Passenger Trips	Current 2,053 2,944 4,997 217 40	MONTHLY  This Month Last Year  1,582 3,580  5,162  233 48	% Change 29.77% -17.77% -3.20% -6.87% -16.67%	Current 17,574 31,638	<b>Prior</b> 15,373 34,720	<b>% Change</b> 14.32% -8.88%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Total Paratransit Passenger Trips  Average Weekday Passenger Trips  Average Saturday Passenger Trips  Average Sunday Passenger Trips  Operating Statistics - Paratransit	Current 2,053 2,944 4,997 217 40 21	MONTHLY This Month Last Year  1,582 3,580  5,162  233  48  21	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00%	Current 17,574 31,638	<b>Prior</b> 15,373 34,720	<b>% Change</b> 14.32% -8.88%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Total Paratransit Passenger Trips  Average Weekday Passenger Trips  Average Saturday Passenger Trips  Average Sunday Passenger Trips  Operating Statistics - Paratransit  Miles btwn Preventable Accidents	Current 2,053 2,944 4,997 217 40 21	MONTHLY  This Month Last Year  1,582 3,580  5,162 233 48 21 41,509	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00%	Current 17,574 31,638 <b>49,212</b>	Prior 15,373 34,720 <b>50,093</b>	% Change 14.32% -8.88% -1.76%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Total Paratransit Passenger Trips  Average Weekday Passenger Trips  Average Saturday Passenger Trips  Average Sunday Passenger Trips  Operating Statistics - Paratransit  Miles btwn Preventable Accidents  Missed Trips	Current 2,053 2,944 4,997 217 40 21 204,322 0.00%	MONTHLY This Month Last Year  1,582 3,580 5,162 233 48 21 41,509 0.00%	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00%  392.24% 0.00%	Current 17,574 31,638 49,212	Prior 15,373 34,720 50,093	% Change 14.32% -8.88% -1.76%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips  Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime	Current 2,053 2,944 4,997 217 40 21 204,322 0.00% 3.02	MONTHLY This Month Last Year  1,582 3,580 5,162 233 48 21 41,509 0.00% 3.07	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00% 392.24% 0.00% -1.63%	Current 17,574 31,638 49,212  0.0081% 2.97	Prior 15,373 34,720 50,093  0.0039% 2.75	% Change 14.32% -8.88% -1.76%  107.69% 8.00%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Total Paratransit Passenger Trips  Average Weekday Passenger Trips  Average Saturday Passenger Trips  Average Sunday Passenger Trips  Operating Statistics - Paratransit  Miles btwn Preventable Accidents  Missed Trips  Passenger Trips/Revenue Hour  ADA On Time Performance	Current 2,053 2,944 4,997 217 40 21 204,322 0.00% 3.02 93.0% 1.37%	MONTHLY This Month Last Year  1,582 3,580 5,162 233 48 21 41,509 0.00% 3.07 94.3% 1.00%	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00% 392.24% 0.00% -1.63% -1.38% 37.00%	Current 17,574 31,638 49,212  0.0081% 2.97 93.8%	Prior 15,373 34,720 50,093  0.0039% 2.75 93.9%	% Change 14.32% -8.88% -1.76%  107.69% 8.00% -0.11%
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MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Total Paratransit Passenger Trips  Average Weekday Passenger Trips  Average Saturday Passenger Trips  Average Sunday Passenger Trips  Operating Statistics - Paratransit  Miles btwn Preventable Accidents  Missed Trips  Passenger Trips/Revenue Hour  ADA On Time Performance  Operator Overtime  WavePool	Current 2,053 2,944 4,997 217 40 21 204,322 0.00% 3.02 93.0% 1.37%	MONTHLY This Month Last Year  1,582 3,580 5,162 233 48 21 41,509 0.00% 3.07 94.3% 1.00%	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00% 392.24% 0.00% -1.63% -1.38% 37.00%	Current 17,574 31,638 49,212  0.0081% 2.97 93.8%	Prior 15,373 34,720 50,093  0.0039% 2.75 93.9%	% Change 14.32% -8.88% -1.76%  107.69% 8.00% -0.11%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics Total ADA Passenger Trips Total Non ADA Passenger Trips  Total Paratransit Passenger Trips Average Weekday Passenger Trips Average Saturday Passenger Trips Average Sunday Passenger Trips Operating Statistics - Paratransit Miles btwn Preventable Accidents Missed Trips Passenger Trips/Revenue Hour ADA On Time Performance Operator Overtime WavePool Total Passengers Passengers per Hour Vanpools in Operation	Current  2,053  2,944  4,997  217  40  21  204,322  0.00%  3.02  93.0%  1.37%	MONTHLY This Month Last Year  1,582 3,580 5,162 233 48 21 41,509 0.00% 3.07 94.3% 1.00%	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00% 392.24% 0.00% -1.63% -1.38% 37.00%	Current  17,574  31,638  49,212  0.0081%  2.97  93.8%	Prior 15,373 34,720 50,093  0.0039% 2.75 93.9%	% Change 14.32% -8.88% -1.76%  107.69% 8.00% -0.11%  -3.86%
MANAGED BY AUTHORITY  Paratransit Ridership Statistics  Total ADA Passenger Trips  Total Non ADA Passenger Trips  Average Weekday Passenger Trips  Average Saturday Passenger Trips  Average Sunday Passenger Trips  Average Sunday Passenger Trips  Operating Statistics - Paratransit  Miles btwn Preventable Accidents  Missed Trips  Passenger Trips/Revenue Hour  ADA On Time Performance  Operator Overtime  WavePool  Total Passengers  Passengers per Hour	2,053 2,944 4,997 217 40 21 204,322 0.00% 3.02 93.0% 1.37%	MONTHLY This Month Last Year  1,582 3,580 5,162 233 48 21 41,509 0.00% 3.07 94.3% 1.00% 425 5.94	% Change 29.77% -17.77% -3.20% -6.87% -16.67% 0.00% 392.24% 0.00% -1.63% -1.38% 37.00% -26.59% 25.08%	Current  17,574  31,638  49,212  0.0081%  2.97  93.8%	Prior 15,373 34,720 50,093  0.0039% 2.75 93.9%	% Change 14.32% -8.88% -1.76%  107.69% 8.00% -0.11%  -3.86%