

MONTHLY OPERATIONS REPORT MARCH 2019

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	75,084	76,899	-2.36%	618,919	662,885	-6.63%
Total Trolley Passenger Trips	2,635	2,844	-7.35%	21,413	27,225	-21.35%
Total UNCW Passenger Trips	43,101	35,240	22.31%	275,239	330,352	-16.68%
Total Fixed Route Passenger Trips	120,820	114,983	5.08%	915,571	1,020,462	-10.28%
Average Weekday Passenger Trips	5,071	4,621	9.74%			
Average Saturday Passenger Trips	1,872	1,929	-2.95%			
Average Sunday Passenger Trips	993	917	8.29%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	172,873	103,683	66.73%			
Operator Overtime	13.91%	7.49%	85.71%			
Revenue Service Delivered	99.99%	99.62%	0.37%	99.89%	99.67%	0.22%
Passenger Trips per Revenue Hour	15.74	14.92	5.50%	14.78	15.58	-5.13%
Farebox Revenue and Pass Sales	\$88,303	\$80,758	9.34%	\$634,458	\$676,694	-6.24%
Average Fare per Bus Passenger	\$1.14	\$1.01	12.49%	\$0.99	\$0.98	1.10%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.25	\$0.38	-34.21%	\$0.36	\$0.38	-5.26%
PM Compliance	94.53%	97%	-2.55%	94.93%	98%	-3.13%
Percentage of Vehicles Shopped	17%	24%	-29.17%			
Maintenance Overtime	4.34%	2.86%	51.75%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,912	1,638	16.73%	15,521	13,791	12.54%
Total Non ADA Passenger Trips	3,158	3,746	-15.70%	28,694	31,140	-7.85%
Total Paratransit Passenger Trips	5,070	5,384	-5.83%	44,215	44,931	-1.59%
Average Weekday Passenger Trips	226	231	-2.19%			
Average Saturday Passenger Trips	43	49	-12.24%			
Average Sunday Passenger Trips	22	19	15.79%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	159,834	164,392	-2.77%			
Missed Trips	0.00%	0.00%	0.00%	0.01%	0.0041%	119.51%
Passenger Trips/Revenue Hour	2.92	3.16	-7.59%	2.96	2.73	8.42%
ADA On Time Performance	93.4%	96.1%	-2.81%	93.9%	93.8%	0.11%
Operator Overtime	1.68%	0.69%	143.48%			
WavePool						
Total Passengers	287	479	-40.08%	3,496	3,536	-1.13%
Passengers per Hour	3.63	6.75	-46.22%	5.82	5.68	2.46%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers	127	156	-18.59%	2,268	2,649	-14.38%