

## MONTHLY OPERATIONS REPORT FEBRUARY 2019

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date					
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change			
Total Bus Passenger Trips	71,436	75,059	-4.83%	543,835	585,986	-7.19%			
Total Trolley Passenger Trips	2,365	2,210	7.01%	18,778	24,381	-22.98%			
Total UNCW Passenger Trips	50,771	49,688	2.18%	232,138	295,112	-21.34%			
<b>Total Fixed Route Passenger Trips</b>	<b>124,572</b>	<b>126,957</b>	<b>-1.88%</b>	<b>794,751</b>	<b>905,479</b>	<b>-12.23%</b>			
Average Weekday Passenger Trips	5,670	5,773	-1.78%						
Average Saturday Passenger Trips	1,823	1,919	-5.00%						
Average Sunday Passenger Trips	970	954	1.68%						
<b>Operating Statistics - Fixed Route</b>									
Miles btwn Preventable Accidents	151,532	115,328	31.39%						
Operator Overtime	13.58%	9.31%	45.86%						
Revenue Service Delivered	98.89%	99.92%	-1.03%				99.26%	99.67%	-0.41%
Passenger Trips per Revenue Hour	16.39	16.69	-1.80%	14.80	15.51	-4.57%			
Farebox Revenue and Pass Sales	\$61,106	\$69,810	-12.47%	\$546,656	\$595,936	-8.27%			
Average Fare per Bus Passenger	\$0.83	\$0.90	-8.00%	\$0.97	\$0.98	-0.85%			
<b>Maintenance</b>									
Maintenance Cost per Revenue Mile	\$0.41	\$0.39	5.13%	\$0.37	\$0.40	-7.50%			
PM Compliance	97.10%	100%	-2.90%	94.98%	98%	-3.08%			
Percentage of Vehicles Shopped	14%	24%	-41.67%						
Maintenance Overtime	2.98%	3.11%	-4.18%						
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date					
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change			
Total ADA Passenger Trips	1,723	1,464	17.69%	13,609	12,153	11.98%			
Total Non ADA Passenger Trips	3,198	3,596	-11.07%	25,536	27,394	-6.78%			
<b>Total Paratransit Passenger Trips</b>	<b>4,921</b>	<b>5,060</b>	<b>-2.75%</b>	<b>39,145</b>	<b>39,547</b>	<b>-1.02%</b>			
Average Weekday Passenger Trips	234	239	-2.15%						
Average Saturday Passenger Trips	40	50	-21.00%						
Average Sunday Passenger Trips	22	20	7.50%						
<b>Operating Statistics - Paratransit</b>									
Miles btwn Preventable Accidents	129,716	147,293	-11.93%						
Missed Trips	0.02%	0.00%	0.02%				0.01%	0.0051%	96.08%
Passenger Trips/Revenue Hour	3.02	2.95	2.37%				2.96	2.69	10.04%
ADA On Time Performance	95.3%	96.3%	-1.04%	93.9%	93.5%	0.43%			
Operator Overtime	1.45%	1.01%	43.56%						
<b>WavePool</b>									
Total Passengers	384	411	-6.57%	3,209	3,057	4.97%			
Passengers per Hour	5.73	6.23	-8.03%	6.09	5.50	10.73%			
Vanpools in Operation	2	2	0.00%						
<b>Special Services</b>									
Amtrak Passengers	182	177	2.82%	2,141	2,493	-14.12%			