

MONTHLY OPERATIONS REPORT JANUARY 2019

| MANAGED BY FIRST TRANSIT | MONTHLY | | | Fiscal Year to Date | | |
|---|----------------|-------------------------|---------------|---------------------|----------------|----------------|
| Fixed Route Ridership Statistics | Current | This Month Last Year | % Change | Current | Prior | % Change |
| Total Bus Passenger Trips | 69,621 | 63,486 | 9.66% | 472,399 | 510,927 | -7.54% |
| Total Trolley Passenger Trips | 2,175 | 1,893 | 14.90% | 16,413 | 22,171 | -25.97% |
| Total UNCW Passenger Trips | 34,981 | 45,861 | -23.72% | 181,367 | 245,424 | -26.10% |
| Total Fixed Route Passenger Trips | 106,777 | 111,240 | -4.01% | 670,179 | 778,522 | -13.92% |
| Average Weekday Passenger Trips | 4,580 | 5,328 | -14.04% | | | |
| Average Saturday Passenger Trips | 1,736 | 1,622 | 7.03% | | | |
| Average Sunday Passenger Trips | 911 | 882 | 3.29% | | | |
| Operating Statistics - Fixed Route | | | | | | |
| Miles btwn Preventable Accidents | 163,421 | 73,243 | 123.12% | | | |
| Operator Overtime | 11.06% | 7.03% | 57.33% | | | |
| Revenue Service Delivered | 99.89% | 99.10% | 0.80% | 99.88% | 99.64% | 0.24% |
| Passenger Trips per Revenue Hour | 15.10 | 15.91 | -5.07% | 14.54 | 15.52 | -6.32% |
| Farebox Revenue and Pass Sales | \$71,575 | \$83,980 | -14.77% | \$485,550 | \$526,126 | -7.71% |
| Average Fare per Bus Passenger | \$1.00 | \$1.28 | -22.12% | \$0.99 | \$0.99 | 0.34% |
| Maintenance | | | | | | |
| Maintenance Cost per Revenue Mile | \$0.31 | \$0.27 | 14.81% | \$0.37 | \$0.40 | -7.50% |
| PM Compliance | 98.40% | 95% | 3.58% | 94.68% | 98% | -3.39% |
| Percentage of Vehicles Shopped | 19% | 29% | -34.48% | | | |
| Maintenance Overtime | 2.22% | 1.94% | 14.43% | | | |
| MANAGED BY AUTHORITY | MONTHLY | | | Fiscal Year to Date | | |
| Paratransit Ridership Statistics | Current | This Month Last Year | % Change | Current | Prior | % Change |
| Total ADA Passenger Trips | 1,776 | 1,147 | 54.84% | 11,886 | 10,689 | 11.20% |
| Total Non ADA Passenger Trips | 3,394 | 3,357 | 1.10% | 22,338 | 23,798 | -6.13% |
| Total Paratransit Passenger Trips | 5,170 | 4,504 | 14.79% | 34,224 | 34,487 | -0.76% |
| Average Weekday Passenger Trips | 234 | 214 | 9.35% | | | |
| Average Saturday Passenger Trips | 43 | 45 | -4.44% | | | |
| Average Sunday Passenger Trips | 20 | 13 | 53.85% | | | |
| Operating Statistics - Paratransit | | | | | | |
| Miles btwn Preventable Accidents | 101,179 | 117,773 | -14.09% | | | |
| Missed Trips | 0.00% | 0.00% | 0.00% | 0.01% | 0.04% | -80.18% |
| Passenger Trips/Revenue Hour | 2.95 | 2.80 | 5.36% | 2.95 | 2.65 | 11.32% |
| ADA On Time Performance | 95.3% | 93.5% | 1.93% | 93.7% | 93.2% | 0.54% |
| Operator Overtime | 0.57% | 0.58% | -1.72% | | | |
| WavePool | | | | | | |
| Total Passengers | 434 | 455 | -4.62% | 2,825 | 2,646 | 6.76% |
| Passengers per Hour | 5.86 | 6.53 | -10.26% | 6.15 | 5.42 | 13.47% |
| Vanpools in Operation | 2 | 2 | 0.00% | | | |
| Special Services | | | | | | |
| Amtrak Passengers | 322 | 285 | 12.98% | 1,959 | 2,316 | -15.41% |