

## MONTHLY OPERATIONS REPORT DECEMBER 2018

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	63,703	68,903	-7.55%	402,778	447,441	-9.98%
Total Trolley Passenger Trips	1,762	2,109	-16.45%	14,238	20,278	-29.79%
Total UNCW Passenger Trips*	20,389	8,032	153.85%	146,386	199,563	-26.65%
<b>Total Fixed Route Passenger Trips</b>	<b>85,854</b>	<b>79,044</b>	<b>8.62%</b>	<b>563,402</b>	<b>667,282</b>	<b>-15.57%</b>
Average Weekday Passenger Trips	3,665	3,256	12.56%			
Average Saturday Passenger Trips	1,646	1,859	-11.46%			
Average Sunday Passenger Trips	863	928	-7.00%			
<b>Operating Statistics - Fixed Route</b>						
Miles btwn Preventable Accidents	138,572	130,367	6.29%			
Operator Overtime	13.72%	7.51%	82.69%			
Revenue Service Delivered	99.85%	99.90%	-0.05%	99.88%	99.70%	0.18%
Passenger Trips per Revenue Hour	12.61	12.36	1.98%	14.44	15.45	-6.56%
Farebox Revenue and Pass Sales	\$71,675	\$76,527	-6.34%	\$413,975	\$442,146	-6.37%
Average Fare per Bus Passenger	\$1.09	\$1.08	1.38%	\$0.99	\$0.95	4.50%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$0.34	\$0.22	54.55%	\$0.38	\$0.52	-26.92%
PM Compliance	100.00%	94%	6.38%	94.06%	98%	-4.02%
Percentage of Vehicles Shopped	18%	23%	-21.74%			
Maintenance Overtime	1.40%	1.62%	-13.58%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,635	1,276	28.13%	10,110	9,542	5.95%
Total Non ADA Passenger Trips**	2,722	3,294	-17.36%	18,944	20,441	-7.32%
<b>Total Paratransit Passenger Trips</b>	<b>4,357</b>	<b>4,570</b>	<b>-4.66%</b>	<b>29,054</b>	<b>29,983</b>	<b>-3.10%</b>
Average Weekday Passenger Trips	204	214	-4.49%			
Average Saturday Passenger Trips	33	46	-27.39%			
Average Sunday Passenger Trips	20	14	45.71%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	70,971	88,753	-20.04%			
Missed Trips	0.02%	0.00%	0.02%	0.01%	0.01%	0.00%
Passenger Trips/Revenue Hour	2.98	2.83	5.30%	2.95	2.68	10.07%
ADA On Time Performance	92.7%	93.8%	-1.17%	91.6%	93.6%	-2.14%
Operator Overtime	1.25%	0.81%	54.32%			
<b>WavePool</b>						
Total Passengers	310	329	-5.78%	2,391	2,191	9.13%
Passengers per Hour	5.08	5.45	-6.79%	6.19	5.49	12.75%
Vanpools in Operation	2	2	0.00%			
<b>Special Services</b>						
Amtrak Passengers	325	315	3.17%	1,637	1,009	62.24%

\*UNCW, 10 days of service in 2018 vs 6 days of service in 2017

\*\*Total Non-ADA Passenger trips does not include IC-3 trips. Total including IC-3 trips is 2725.