

MONTHLY OPERATIONS REPORT NOVEMBER 2018

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	69,452	73,034	-4.90%	339,075	378,538	-10.43%
Total Trolley Passenger Trips	1,425	2,750	-48.18%	12,476	18,169	-31.33%
Total UNCW Passenger Trips	45,651	48,477	-5.83%	125,997	191,531	-34.22%
Total Fixed Route Passenger Trips	116,528	124,261	-6.22%	477,548	588,238	-18.82%
Average Weekday Passenger Trips	5,041	5,372	-6.16%			
Average Saturday Passenger Trips	1,687	1,896	-11.02%			
Average Sunday Passenger Trips	979	968	1.14%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	114,425	128,706	-11.10%			
Operator Overtime	16.10%	11.97%	34.50%			
Revenue Service Delivered	99.92%	99.80%	0.12%	99.89%	99.69%	0.20%
Passenger Trips per Revenue Hour	15.11	16.12	-6.28%	14.81	15.99	-7.39%
Farebox Revenue and Pass Sales	\$55,335	\$56,906	-2.76%	\$342,318	\$365,619	-6.37%
Average Fare per Bus Passenger	\$0.78	\$0.75	4.10%	\$0.97	\$0.92	5.84%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.34	\$0.27	25.93%	\$0.38	\$0.50	-24.00%
PM Compliance	94.70%	100%	-5.30%	92.87%	82%	13.26%
Percentage of Vehicles Shopped	18%	25%	-28.00%			
Maintenance Overtime	3.11%	2.61%	19.16%			
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,781	1,460	21.99%	8,475	8,266	2.53%
Total Non ADA Passenger Trips*	3,142	3,468	-9.40%	16,222	17,147	-5.39%
Total Paratransit Passenger Trips	4,923	4,928	-0.10%	24,697	25,413	-2.82%
Average Weekday Passenger Trips	222	221	0.45%			
Average Saturday Passenger Trips	40	50	-20.00%			
Average Sunday Passenger Trips	24	22	9.09%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	40,695	61,236	-33.54%			
Missed Trips	0.00%	0.00%	0.00%	0.01%	0.00%	0.00%
Passenger Trips/Revenue Hour	2.93	2.82	3.90%	2.94	2.73	7.69%
ADA On Time Performance	93.1%	92.6%	0.54%	93.2%	90.2%	3.33%
Operator Overtime	0.69%	0.70%	-1.43%			
WavePool						
Total Passengers	415	418	-0.72%	2,081	1,862	11.76%
Passengers per Hour	4.73	6.51	-27.34%	6.18	5.17	19.54%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers	223	254	-12.20%	1,312	1,401	-6.35%

*Total Non-ADA Passenger trips does not include IC-3 trips. Total including IC-3 trips is 3155.