

MONTHLY OPERATIONS REPORT OCTOBER 2018

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date					
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change			
Total Bus Passenger Trips	77,582	78,572	-1.26%	269,623	305,504	-11.74%			
Total Trolley Passenger Trips	1,406	3,201	-56.08%	11,051	15,419	-28.33%			
Total UNCW Passenger Trips	44,121	52,740	-16.34%	80,346	143,054	-43.84%			
Total Fixed Route Passenger Trips	123,109	134,513	-8.48%	361,020	463,977	-22.19%			
Average Weekday Passenger Trips	4,872	5,545	-12.14%						
Average Saturday Passenger Trips	1,830	1,954	-6.35%						
Average Sunday Passenger Trips	936	940	-0.43%						
Operating Statistics - Fixed Route									
Miles btwn Preventable Accidents	175,767	136,242	29.01%						
Operator Overtime*	10.86%	10.98%	-1.09%						
Revenue Service Delivered	99.89%	99.70%	0.19%				99.87%	99.66%	0.21%
Passenger Trips per Revenue Hour	15.60	16.52	-5.56%	14.73	15.96	-7.68%			
Farebox Revenue and Pass Sales	\$78,999	\$71,746	10.11%	\$286,984	\$308,713	-7.04%			
Average Fare per Bus Passenger	\$1.00	\$0.88	13.65%	\$1.02	\$0.96	6.51%			
Maintenance									
Maintenance Cost per Revenue Mile	\$0.28	\$0.30	-6.67%	\$0.40	\$0.61	-34.43%			
PM Compliance	100%	100%	0.00%	92.42%	99%	-6.65%			
Percentage of Vehicles Shopped	23%	16%	43.75%						
Maintenance Overtime	3.05%	5.90%	-48.31%						
MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date					
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change			
Total ADA Passenger Trips	1,758	1,799	-2.28%	6,694	6,805	-1.63%			
Total Non ADA Passenger Trips**	3,844	3,508	9.58%	13,080	13,680	-4.39%			
Total Paratransit Passenger Trips	5,602	5,307	5.56%	19,774	20,485	-3.47%			
Average Weekday Passenger Trips	232	227	2.20%						
Average Saturday Passenger Trips	44	46	-4.35%						
Average Sunday Passenger Trips	20	25	-20.00%						
Operating Statistics - Paratransit									
Miles btwn Preventable Accidents	17,119	31,744	-46.07%						
Missed Trips	0.02%	0.00%	0.00%				0.0100%	0.0000%	0.00%
Passenger Trips/Revenue Hour	2.87	2.72	5.51%				2.95	2.69	9.67%
ADA On Time Performance	95.3%	90.3%	5.54%	96.5%	90.4%	6.75%			
Operator Overtime	0.73%	1.00%	-27.00%						
WavePool									
Total Passengers	500	377	32.63%	1,666	1,444	15.37%			
Passengers per Hour	6.66	5.16	29.07%	6.54	4.88	34.02%			
Vanpools in Operation	2	2	0.00%						
Special Services									
Amtrak Passengers	153	212	-27.83%	1,089	1,147	-5.06%			

*Overtime number includes additional services provided throughout the month, specifically to UNCW

**Total Non-ADA Passenger trips does not include IC-3 trips. Total including IC-3 trips is 3902.